# **COVER SHEET**

# for INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT

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	Contact Person's Address																												
	350 Rizal Ave. Ext. cor. 8 <sup>th</sup> Ave., Grace Park, Caloocan City 1400																												

Note 1: In case of death, resignation or cessation of office of the officer designated as contact person, such incident shall be reported to the Commission within thirty (30) calendar days from the occurrence thereof with information and complete contact details of the new contact person designated.

<sup>2:</sup> All Boxes must be properly and completely filled-up. Failure to do so shall cause delay in updating the corporation's records with the Commission and/or non-receipt of Notice of Deficiencies. Further, non-receipt of Notice of Deficiencies shall not excuse the corporation from liability for its deficiencies.



### **SEC FORM – I-ACGR**

# INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT

1.	For the fiscal year ended <u>2023</u>
2.	SEC Identification Number <u>A199701584</u> 3. BIR Tax Identification No. <u>005-469-606</u>
4.	Exact name of issuer as specified in its charter <a href="Philippine Business Bank">Philippine Business Bank</a> , Inc., (A Savings Bank)
5.	National Capital Region (NCR), Philippines Province, Country or other jurisdiction of incorporation or organization  6. (SEC Use Only) Industry Classification Code:
7.	350 Rizal Ave. ext. cor. 8 <sup>th</sup> Ave. Grace Park, Caloocan City Address of principal office  1400 Postal Code
8.	(02) 8363-3333 Issuer's telephone number, including area code
9.	N/A Former name, former address, and former fiscal year, if changed since last report.

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT										
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION							
		d's Governance Responsibilities								
competitiveness and profitability in a mann stakeholders.	ed by a comp	etent, working board to foster the long- term success of the corporat with its corporate objectives and the long- term best interests of its sh								
Recommendation 1.1	Carrage li avad	Alfreda M. Vera 00 manus ald								
<ol> <li>Board is composed of directors with collective working knowledge, experience or expertise that is relevant to the company's industry/sector.</li> <li>Board has an appropriate mix of competence and expertise.</li> <li>Directors remain qualified for their positions individually and collectively to enable them to fulfill their roles and responsibilities and respond to the needs of the organization.</li> </ol>	Compliant	Alfredo M. Yao is the Chairman Emeritus of PBB. He is concurrently the Chairman of Zest-O Corporation, Semexco Marketing Corp., Macay Holdings Inc., and Asiawide Refreshments Corp. He is the President of Solmac Marketing Inc., Harman Foods (Phil.) Inc., and Amchem Marketing, Inc. Mr. Yao has participated in the following seminars: Corporate Governance; AML and Risk Management, all conducted by the Pacific Management Forum and PBB; CISA for the Credit Bureau; SME Related Issues; and other CTB Related seminars. He has also attended several Philippine Chambers of Commerce & Industry (PCCI) Business Fora given by PCCI, the International Trade Organization, and the Department of Trade and Industry.								
		Jeffrey S. Yao, 55 years old  Mr. Jeffrey S. Yao was appointed as the Chairman of the Board in November 2019.  He is currently the Chief Executive Officer of Zest-O Corporation,								
		Vice President of Macay Holdings Inc., Corporate Secretary of Mega Asia Bottling Corp, and the President of Bev-Pack Inc. He is also a Director at Zemar Development Inc., Onnea Holdings Inc.,								

Mazy's Capital Inc., ARC Refreshments Corp., AMY Holdings Inc., Semexco Marketing Corp., Asiawide Refreshments Corp., and ARC Holdings Inc. Mr. Yao started his career in the food and beverage industry when he was appointed as Plant Manager at Harman Food Philippines from 1990 to 1995. He has attended the following training programs: Basics of Trust at the Trust Institute of the Philippines in 2002; Corporate Governance & Risk Management for Bank's Board of Directors at the Development Finance Institute in 2002; Anti Money Laundering Act Seminar at the Bangko Sentral ng Pilipinas in 2014; Distinguished Corporate Governance Speaker Series on August 24, 2015; AMLA Seminar by BSP and PBB in 2016; IFRS 9 by Punongbayan and Araullo in 2017; Data Privacy Act in 2017; Best Practices Guide to Compliance with the Anti-Money laundering Law and its IRR in 2018; and Corporate Governance Seminar in November 2018.

Mr. Yao graduated from the Ateneo De Manila University with Bachelor of Science in Management Engineering degree.

# Rolando R. Avante, 65 years old

Mr. Rolando R. Avante was appointed as Vice Chairman, President, and Chief Executive Officer on November 2019.

His banking career includes stints as Vice President for Local Currency Desk at City Trust Banking Corp. from 1988 to 1994; Senior Vice President & Treasurer at Urban Bank from 1994 to 1995; First Vice President for Domestic Fund Management at Philippine Commercial International Bank from 1995 to 1999; Executive Vice President & Treasurer at China Trust (Philippines) from 1999 to 2009; Executive Vice President & Treasurer at Sterling Bank of Asia from 2009 to 2011. He was elected President and Director at the Money Market Association of the Phil. (MART) in 1999. He was elected the same position at ACI Philippines in 2011.

His training includes Money Market at the Inter Forex Corp. in 1983; Treasury Management in Times of Crisis in 1984, Bourse Game in 1987 both conducted by FINEX; Rate Risk Game in 1989, Investment Banking Fundamental in 1990, Managing People in 1991 at the Citibank APBI; Capital Market Instruments in Asia in 1992, Asset & Liability Management in 1995 both conducted by Euro money; Asian Bond Fund II Workshop in 2004 at the Asian Bank; Securitization Law in 2006 at FINEX & SEC; ACI World Congress in 2011 at ACI Phil.; Economic Outlook 2012 in 2012 at the ANZ Private Bank Exclusive: Annual Global Markets Outlook in 2012 at Deutsche Bank; Entrepreneurs Forum in 2012 conducted by Business World; AMLA Seminar in 2012 at the Bangko Sentral ng Pilipinas; CEO Business Forum in 2012 at Punongbayan & Araullo; Cross-Border RMB Business in 2012 at Bank of China; Eco Forum in 2012 at Security Bank; Phil. Business Conference in 2012 at the Philippine Chamber of Commerce & Industry; Annual Investment Outlook 2013 in 2013 at ANZ Private Bank; Philippine Investment Summit 2013 in 2013 at the Investment Banking Group; IPO Annual Asia Pacific in 2013 at CIMB; Corporate Governance Seminar for Board of Directors on December 10, 2015; AMLA for Board of Directors and Senior Officers in 2016; SEC-PSE Corporate Governance Forum in 2016; IFRS 9 in 2017; Seminar on Data Privacy Act in 2017; Best Practices Guide to Compliance with the Anti-Money L:aunmdering Law and Its IRR by Center for Global Best Practices in 2018; and Corporate Governance Seminar for Directors and Senior Officers in 2018.

Mr. Avante graduated from the De La Salle University with the degree of Bachelor of Science in Commerce major in Marketing Management and has taken MBA units from DLSU.

Honorio O. Reyes-Lao, 79 years old

Mr. Honorio O. Reyes-Lao was appointed as Director of the Bank in 2010.

A seasoned banker, he has more than 40 years of experience in corporate and investment banking, branch banking, and credit management. Mr. Reyes-Lao started his banking career at China Banking Corporation in 1973 to 2004. He served as Senior Management Consultant from 2005 to 2006 at East West Banking Corporation. He was a consultant at Antel Group of Companies from 2007 to 2009 and was appointed President at Gold Venture Lease and Management Services, Inc. from 2008 to 2009. Currently, he is an independent director at the DMCI Holdings Corporation, Semirara Mining and Power Corporation, Sem-Calaca Power Corporation, and Southwest Luzon Power Generation Corporation and is the Chairman of Space 2 Place Inc. He is also a Member of the Society of Institute of Corporate Directors (ICD) Fellows since 2004.

His background and trainings include Overall Banking Operations by Philippine Institute of Banking in 1971 to 1972; Director Certification Program at the Institute of Corporate Directors (ICD) in 2004; Trust and Governance Rating Systems by BAIPHIL in 2013; AMLA Seminar by BSP and Corporate Governance Seminar by Ateneo de Manila University in 2014; Corporate Governance Forum by SEC in 2016; IFRS 9 by Punongbayan and Araullo in 2017; Data Privacy Act Seminar in 2017; Guide to Compliance with Anti-Money Laundering Law and its IRR by Center for Global Practices and Corporate Governance Seminar by ROAM Inc. in 2018; and ASEAN Corporate Governance Conferences and Awards 2016 and Distinguished Corporate Governance Speaker Series since 2015.

Mr. Lao holds a post-graduate degree, Masters in Business Management, from the Asian Institute of Management and graduated with a double degree in Bachelor of Science in Business Administration major in Economics and Bachelor of Science in Commerce major in Accountancy from the De La Salle University.

#### Roberto A. Atendido, 76 years old

Mr. Roberto A. Atendido was appointed to the Board in 2012 and was last re-elected as Director on June 25, 2021.

He is a seasoned investment banker and a recognized expert in the field with over 40 years of investment banking and consulting experience in the Philippines and in the ASEAN region. Mr. Atendido started his career in consulting with the management services group of Sycip, Gorres & Velayo, the largest accounting and consulting group in the Philippines. He began his investment banking career in Bancom Development Corporation, the leading investment house in the Philippines during the late 60's and 70's. He was later posted as Vice President of Bancom International Ltd in HK from 1980 to 1982. He then moved to PCI Capital Asia, Ltd. (HK) as Vice President from 1982 to 1983. The PCI Group posted him in Indonesia as Managing Director of PT Duta Perkasa Chandra Inti Leasing, a joint venture between the PCI Group of the Philippines and Bank Duta and Gunung Agung Group of Indonesia, from 1983 to 1988. Mr. Atendido moved back to the Philippines in 1988 as President of Asian Oceanic Investment House, Inc., a fully owned subsidiary of the Asian Oceanic Group of HK. The company was later bought by the Insular Life Group and renamed Insular Investment & Trust Corporation. In 1996, Mr. Atendido together with several investors organized Asian Alliance Holdings & Development Corporation (AAHDC) and later established Asian Alliance Investment Corp. (AAIC) as a wholly owned investment banking subsidiary. He is currently President and Director of AAHDC and Vice Chairman and Director of AAIC.

Currently, Mr. Atendido is a member of the Board of Directors of Paxys Inc., Paper Industries Corp. of the Philippines, Pharmarex, Inc., Macay Holdings Inc. He is also the Vice Chairman and Director of Sinag Energy Philippines, Inc. since 2008, and Chairman and President of Myka Advisory and Consulting Services Inc. since 2010. He has also held directorships in the Philippine Stock Exchange from 2005 to 2009, Securities Clearing Corporation from 2006 to 2010, Marcventures Holdings, Inc. from 2010 to 2013, Carac-An Development Corp. as Chairman from 2010 to 2013, and Beneficial Life Insurance Corp. from 2008 to 2014. Apart from his business activities, Mr. Atendido is also active in the Brotherhood of Christian Businessmen and Professionals, a nationwide Christian community where he served as Chairman from 2009 to 2011.

He has attended trainings in Corporate Governance & Risk Management for the Bank's Board of Directors at the Development Finance Institute in 2003; Basel 2 and Risk Management Course by Export & Industry Bank in 2007. In 2014, he attended the Anti-Money Laundering Act Seminar at the Bangko Sentral ng Pilipinas, Distinguished Corporate Governance Speaker Series in 2015. He also attended AMLA for Board of Directors and Senior Officers by PBB and the 3rd Annual SEC-PSE Corporate Governance Forum in 2016; IFRS 9 by Punongbayan and Araullo in 2017; and Guide to Compliance with the Anti-Money Laundering Law and its IRR by Center for Global Best Practices and Corporate Governance Seminary by ROAM Inc. in 2018.

Mr. Atendido is a graduate of the Asian Institute of Management with a Master's Degree in Business Management in 1973. He completed his Bachelor of Science in Management Engineering from the Ateneo de Manila University.

#### Leticia M. Yao, 70 years old

Dra. Leticia M. Yao was appointed to the Board in 2009 and last re-elected as Director on June 25, 2021.

A well-respected figure in the healthcare industry, Dra. Yao was appointed at the United Doctors Medical Center (UDMC) and Providence Hospital Inc. as a Consultant at the Department of Medicine since 1991 and 2014. She is currently a Director at Mega Asia Bottling Corporation, Zest-O Corporation, Uni-lpel Industries Inc., Harman Foods Phils Inc., and Solmac Marketing Inc.

She participated in training sessions for Corporate Governance & Risk Management for Banks' Board of Directors by Development Finance Institute in 2002 and further taken the Risk Awareness Seminar by Pacific Management Forum in 2009. In 2014, she attended the AMLA Seminar by the Bangko Sentral ng Pilipinas and Corporate Governance Seminar by the Ateneo de Manila University. She also attended the Distinguished Corporate Governance Speaker Series and Corporate Governance Seminar for Directors and Senior Officers by ROAM Inc. in 2015; AMLA Seminar by BSP and PBB in 2016; Corporate Governance: Fraud Awareness by Center for Training and Development Inc. in 2016; IFRS 9 by Punongbayan and Araullo in 2017; Data Privacy Act Seminar in 2017; and Guide to Compliance with the Anti-Money Laundering Law and its IRR by Center for Global Best Practices and Corporate Governance Seminary by ROAM Inc. in 2018.

Dra. Yao graduated from the University of Sto. Tomas with a Bachelor of Science degree in Medical Technology then pursued her post graduate degree in Medicine in the same university.

Benjamin R. Sta. Catalina, Jr., 75 years old

Mr. Benjamin R. Sta. Catalina, Jr. was appointed Independent Director to the Board on 2012 and last re-elected as Director on June 25, 2021. He first assumed his independent directorship at PBB from 2003 to 2005.

During his early professional years, Mr. Sta. Catalina was the Senior Vice President of the Asset Based Finance Group of FNCB Finance Co. from 1980 to 1981. He later joined Citibank N.A. from 1981 to 1995 where he has served as Assistant Vice-President & Division Head for the Public Sector Division, then became the Vice-President and Assistant Director of the Asia Pacific Training Center. He later handled the Middle East Africa Division Training Center as Vice-President and Associate Director, and handled the World Corporation Group for Middle East Africa, Division Training Center as Regional Administrator. He was appointed as General Manager from 1988 to 1992 handling the Center for International Banking Studies. In 1993 to 1994, Mr. Sta. Catalina was appointed Vice- President and Chief of Staff of the Global Finance Marketing, then rose to Group Head where he handled the Pan-Asian Corporate Team in 1994 to 1995.

In the academic sphere, he was the Executive Director of the Center for Banking and Financial Management of the Asian Institute of Management in 1996.

In addition to holding a number of executive positions, he attended training seminars such as the Makati CAD in 1974, Philippine Core Credit in 1976, Intermediate Credit Seminar in 1977, Exceptional Sales Performance in 1978, Bourse Game in 1979, Asset Based Finance Seminar in 1980, Electronic Banking Seminar in 1981, Selling Skills Train the Trainer Program in 1982, Advanced Lending Strategy in 1982, Technology for Senior Management in 1983 from the Asia Pacific Training Center. He attended Multinational Business Course in 1980 at Citibank New York, Face to Face Selling Skills in 1986 by the Boston Consulting Group. In 1987, he attended the MAC Approach Course and

Alcar Valuation Seminar at MEAD Training Center in Greece. He attended the Corporate Finance II in 1988 by the Asia Pacific Banking Institute. At MEAD Training Center in London, he attended the Risk Management Seminar and the Risk Management III – Corporate Finance in 1991. From 1993 to 1995, Mr. Sta. Catalina attended the Strengthening Organizational Capabilities, Service Quality Management, Technology Solutions for the Business, Marketing Derivatives Ideas, Standards Workshop, and Marketing Financing Ideas to Issuers at Citibank Training Center.

He attended the Corporate Governance & Risk Management for Bank's Board of Directors by the Development Finance Institute in 2003, Anti Money Laundering Act Seminar in 2014, Distinguished Corporate Governance Speaker Series in 2015, Corporate Governance Forum in 2016, IFRS 9 by Punongbayan and Araullo and Data Privacy Act Seminary in 2017, and Guide to Compliance with the Anti-Money Laundering Law and its IRR by Center for Global Best Practices and Corporate Governance Seminar by ROAM Inc. in 2018.

Mr. Sta. Catalina is a graduate of the Asian Institute of Management with a post graduate degree of Masters in Business Management. He finished his Bachelor of Science in Management Engineering from the Ateneo De Manila University.

## Narciso DL. Eraña, 70 years old

Mr. Narciso DL. Eraña was appointed Independent Director to the Board in 2018.

Mr. Eraña has an extensive career spanning over 30 years, about 23 of which were spent in the Philippine finance industry. This included about 16 years in various banks, and seven (7) years as

President of a multinational brokering company. He also spent many years as an entrepreneur in the family business.

He started his career with Bank of America-Manila handling credit and trade finance for the mining industry, pharmaceuticals, and small medium scale businesses. He moved into the bank's Treasury Department and eventually became Bank of America's youngest Country Treasurer, handling the overall Treasury Trading and Management functions. This served as the foundation for the rest of his career in the financial industry which focused on Treasury management in multinational and local institutions, from savings banks and unibanks.

His stint in Bank of America-Manila involved managing the banks' liquidity in all currencies, and FX and Government Securities trading as well as investments in Structured Products and derivatives.

His last position was President of ICAP Philippines for seven (7) years, a subsidiary of ICAP Plc., a London based FTSE company and the world's largest Interdealer broker, with average volumes in excess of USD 1 trillion daily.

Active in financial market associations, Mr. Eraña was a Director of the Money Market Association of the Philippines for four (4) years and a Director of the ACI Financial Markets Association for another four (4) years. Activities included the formulation of policies and procedures for the operation of the Banking as well as brokerage industries. These activities entailed frequent interaction with associations and regulators, including the Bangko Sentral ng Pilipinas, Securities and Exchange Commission, and the Banker's Association of the Philippines. During this time, he was also a member of Financial Executive Institute of the Philippines (FINEX).

Mr. Eraña is a graduate of Business Management at Schiller College in Heidelberg, Germany and obtained his MBA from the Thunderbird School of Global Management in Glendale, Arizona.

## Roberto C. Uyquiengco, 75 years old

Mr. Roberto C. Uyquiengco was appointed to the Board as Independent Director in 2018.

He has been in the banking and finance industry for almost 50 years. He started with Sycip Gorres Velayo & Co. (SGV) from 1970 to 1974 and later with North Negros Loggers Corporation until 1976. His stint in the banking industry started with Allied Banking Corporation from 1977 to 1980 and later with State Investment House (Bacolod Branch) from 1980 to 1984. He was last connected with China Banking Corporation as First Vice-President and Region Head for North Luzon from 1984 until his retirement in 2011. He took up and passed the Trust Officers' Training Program (TOTP) given by the Philippine Trust Institute in 1991. Further, Mr. Uyquiengco attended some international and local conferences related to the banking and finance industry, among of which is the Bankers' of America Institute Conference in November 2007, held in Las Vegas, Nevada, USA and the Asian Bankers Conference in 1996 which was held in Singapore.

Currently, he is affiliated with the following private institutions: (a) Emmanuel Multi-purpose Cooperative, Inc., in Cuenca, Batangas as Director since 2011; (b) Green Leaf Foreign Exchange Corporation as its Chairman and CEO since its incorporation in 2012; and (c) Manulife as a Financial Adviser since 2017.

Mr. Uyquiengco is also a known advocate of education, being a part-time faculty of the College of Business and Accountancy of

National University since 2012 and as a part-time training consultant of the Chinabank Academy since 2013.

Mr. Uyquiengco is both a lawyer and a Certified Public Accountant by profession. He obtained his undergraduate degree from La Salle College, Bacolod City in 1970 with a degree in BS in Commerce Major in Accounting (graduating cum laude) and passed the CPA board in the same year. Thereafter, in 1975, he took up his Bachelor of Laws degree from the University of Negros Occidental-Recoletos, Bacolod City, graduating in 1980 and passing the bar examinations also in the same year. He also took up the advance Bank Management Program of the Asian Institute of Management from August to October 1993 and was awarded with the Highest Honor for superior performance among the forty (40) participants from various international banks.

#### Benel D. Lagua, 67 years old

Mr. Benel D. Lagua is a seasoned professional in the banking and finance industry for the last thirty-two (32) years, having been with both government and private financial institutions. He was last connected with the Development Bank of the Philippines (DBP) from March 2013 until February 2020, where he assumed roles such as Executive Vice President and Chief Development Officer (2013-2017) and Executive Vice President and Head of Corporate Services Sector (2018-2020). While with DBP, he was seconded as a Director of the following: DBP Data Center Inc. (DCI) from June 2017 to August 2018, Small Business Corporation (SBC) from 2013 to 2020, and LGU Guarantee Corporation (LGUCC) from 2013 to 2020. He was also the concurrent CEO of the Industrial Guarantee Loan Fund which was being managed by the DBP for the national government until its full transition to Philippine Guarantee Corporation in 2019. Prior to this, he had extensive career from various companies in the banking, finance and consumer industry,

as well as being a Consultant of the Economic Research Group in Malacañan in 1982.

Director Lagua is a graduate of Management Engineering at the Ateneo de Manila University (Dean's lister). He also holds a Master in Business Management from the Asian Institute of Management, completed the course requirements for Doctor in Business Administration at the University of the Philippines, a Master in Public Administration from the Harvard University's John F. Kennedy School of Government, and further completing the course requirements for Doctor in Business Administration at the De La Salle University in Manila. He also took up the Career Executive Service Development Program XXI at the Development Academy of the Philippines. As an expert in the field of management and finance, Director Lagua teaches part-time at the Ateneo de Manila University and the De La Salle University in Manila.

Director Lagua is also affiliated with the Philippine Institute of Pure and Applied Chemistry (PIPAC) as a member of its Board of Directors. He is presently an Independent Director of Bangko ng Kabuhayan Inc. (A Rural Bank) (formerly Rodriguez Rural Bank, Inc.) and a known columnist for The Manila Times, Manila Bulletin, and Business World. He is a Fellow of the Institute of Corporate Directors (ICD).

#### Asterio L. Favis, Jr., 71 years old

Mr. Asterio "Boy" L. Favis, Jr. has been in the finance industry for about thirty (30) years, particularly in treasury banking.

Presently, he is an Independent Director of Makati Finance Corporation, as a Consultant of the Ateneo-BAP Institute of Banking and a Director/Vice President of Aspirations International, Inc. (a Toby's Sports franchise). He started his treasury banking career with PCI Bank, first as Assistant Vice President and Head of

Foreign Exchange, then as Vice President and Head of Domestic Money Market (from 1986 to 1989), and lastly as Vice President under the Office of the President (seconded to PCI Capital in charge of fixed income securities, from 1989 to 1990). From 1990 to 1999, he headed the Treasury Division of Asianbank Corporation then moved to AB Capital & Investment Corporation from 1999 to 2002, leading the Financial Markets Division as Senior Vice President. Later on, he headed the Treasury Division of Philippine National Bank as Executive Vice President, from 2002 to 2007. His last stint with the banking industry was with Sterling Bank of Asia as Executive Vice President & Head of Treasury Group from 2007 to 2009 and lastly as Executive Vice President under the Office of the President from 2009 to 2013 (including one-year as OIC of Consumer Lending Group).

Director Favis, Jr. is a true-blue eagle from elementary to college. He was Salutatorian in elementary, Salutatorian in High School (with awards in Math, Sciences and Latin) and cum laude in College, graduating with a degree of Bachelor of Science in Management Engineering.

He is presently a member of the Institute of Corporate Directors (ICD), past member of the Chamber of Thrift Banks (2007-2009), with Money Market Association of the Philippines (from being Secretary, Vice-President and lastly as President, 1988-2004), past President of the Foreign Exchange Association of the Philippines (1988-1989), past member of the Bankers Association of the Philippines – Open Market Committee (1991-1999) and as past Captain of the Ateneo NCCA High School Basketball Team (1970-1971).

Diosdado M. Peralta, 71 years old

Mr. Peralta was appointed as the 26th Chief Justice of the Supreme Court of the Philippines from October 23, 2019 until his retirement on March 27, 2021.

Mr. Peralta started his career in government service in 1987 when he was appointed Third Assistant Fiscal of Laoag City. In 1988, he was assigned to the Prosecutor's Office in the City of Manila. He later became the Assistant Chief of the Investigation Division of the Office of the City Prosecutor in the first months of 1994.

In September 1994, Chief Justice Peralta was appointed as Presiding Judge of Branch 95 of the Regional Trial Court (RTC) of Quezon City, which was designated as a Special Criminal Court on Heinous Crimes and, later, Drugs Cases. He was appointed as a justice in Sandiganbayan in 2002 and became its Presiding Justice in 2008. On January 13, 2009, he was named as the 162nd Associate Justice of the Supreme Court. He was the third Presiding Justice of the Anti-Graft Court to be appointed to the Supreme Court. On October 23, 2019, he was appointed as the 26th Chief Justice of the Philippines.

He is an alumnus of the University of Santo Tomas Faculty of Civil Law where he was as a working student and graduated in 1979. He obtained his undergraduate degree in Economics from the Colegio de San Juan de Letran in October 1974, and started working at the age of twenty (20) on November 2, 1974 as a production analyst of Cosmos Bottling Corporation (CBC). In January 1975, he became the operating supervisor of CBC's sister company, Wisdom Management, Inc., a management firm. He later became a general manager of Ace Agro Development Corp. and Vice-President of Cypress Agricultural Development Corp, both sister companies of CBC.

During his corporate stint and while taking up law from 1975 to 1979, he supervised the operation of three fish pens owned by the said three companies, and would join Bountee Fishery Corp. 's (a

Board is composed of a majority of non-executive directors.	Compliant	Elected Directors as of December 2023:	
Recommendation 1.2			
		department of CBC, while maintaining his positions as general manager of Ace Agro Development Corp. and vice president of Cypress Corp., and handling labor, criminal and civil cases of the company. At the same time, he was elected Barangay Councilman of Fairview, Quezon City, and served as barangay officer until the end of 1986. He only resigned from CBC when he accepted the invitation to become a prosecutor in Laoag City in January 1987.  Prior to becoming a member of the Supreme Court, he was a professor, lecturer, resource person, and Bar reviewer in Criminal Law, Criminal Procedure, Remedial Law, and Trial Techniques at the UST Faculty of Civil Law, the Ateneo de Manila University, San Beda College of Law, the University of the East, and the University of the Philippines Law Center, among others. He has been a member of the Corps of Professors under the Department of Criminal Law of the PhilJA and remains to be an active lecturer thereof on its Orientation Program for Newly appointed Judges, Pre-judicature Program and other training seminars.	
		sister company of CBC) fishing vessels in the high seas to oversee its operations during summer time. In January 1980, while waiting for the results of the Bar exams, he returned to the mother company, CBC, as assistant personnel manager. When he passed the Bar that year, he was appointed as head of personnel	

		D'andada Nasa	<b>-</b>
		Director's Name	Type
		Jeffrey S. Yao	Non-Executive Directo
		Rolando R. Avante	Executive Director
		Honorio O. Reyes-Lao	Non-Executive Directo
		Dra. Leticia M. Yao	Non-Executive Directo
		Roberto A. Atendido	Non-Executive Directo
		Asterio L. Favis, Jr.	Independent Director
		Benel D. Lagua	Independent Director
		Benjamin R. Sta. Catalina, Jr.	Non-Executive Directo
		Narciso DL Eraña	Independent Director
I		Roberto C. Uyquiengco	Independent Director
		CJ Diosdado M. Peralta (Ret.)	Independent Director
Recommendation 1.3			
Company provides in its Board	Compliant	See item X on page 10 and item P	on pages 63 64 of the Ro
Charter and Manual on Corporate	Compilan	Charter and Manual on Corporate	
Governance a policy on training of		Compliance Program, respectively	
directors.			•
2. Company has an orientation		Training for BOD and Senior C	Officers Date
program for first time directors.		Corporate Governance	December 2022
2. Consumer to the state of the	_	BSP-CTB Training Program on Anti-	-Money
Company has relevant annual continuing training for all directors.		laundering (AML)/Combating the and Proliferation (CTPF) Training	•
		Risk Management Training - Corp Governance Seminar	orate April 28, 20
		Reference:	
		<ul> <li>Board Charter</li> </ul>	
		BOARD CHARTER (pbb.com	<u>ı.ph)</u>

Recommendation 1.4  1. Board has a policy on board diversity.	Compliant	Manual on Corporate Governance and Comp Manual     Microsoft Word - 2019 Revised Corporate Governance (pbb.com.ph)  See E.2.a.i last paragraph on page 17 of the Manual or Governance and Compliance Program.	ernance
		Director's Name Gender	1
		Jeffrey S. Yao Male	1
		Rolando R. Avante Male	-
		Asterio L. Favis, Jr. Male	1
		Roberto A. Atendido Male	
		Benel D. Lagua Male	1
		Honorio O. Reyes-Lao Male	7
		Benjamin R. Sta. Catalina, Jr. Male	7
		Leticia M. Yao Female	1
		Narciso DL Eraña Male	1
		Roberto C. Uyquiengco Male	
		Diosdado M. Peralta Male	
		Reference:  Manual on Corporate Governance and Comp	oliance
Recommendation 1.5		Microsoft Word - 2019 Revised Corporate Gove Manual v2 (pbb.com.ph)	
Board is assisted by a Corporate     Secretary.	Compliant	Atty. Roberto S. Santos is the Corporate Secretary and Legal Services Group and holds the position of Vice Pr	

2.	Corporate Secretary is a separate
	individual from the Compliance
	Officer.

3. Corporate Secretary is not a member of the Board of Directors.

In his over 35 years of experience in banking and finance, he was a Manager at Traders Royal Bank since 1980, held various executive positions with Security Bank from 1982 to 1999, General Manager of Security Finance Corporation from 1997 to 2001, and was the Head of the Legal Department of Metrobank Card Corporation from 2002 to 2004. Atty. Santos later joined PBB as Assistant Vice-President in 2008. He attended various seminars on Anti-Money Laundering, Corporate Governance, update on relevant tax laws, corporate rehabilitation, PSE and SEC regulations, Letters of Credit transactions, credit and collections, and other pertinent banking laws and regulations.

Atty. Santos received his law degree from the University of the East and is a graduate of Bachelor of Arts from the same university.

The Corporate Secretary is the custodian of and maintains corporate books and record and the recorder of the Bank's formal actions and transactions. He is primarily responsible to the bank and its shareholders, and has, among others, the following duties and responsibilities:

- (a) Assists the Board and the board committees in the conduct of their meetings, including preparing an annual schedule of Board and committee meetings and the annual board calendar and assisting the chairs of the Board and its committees to set agendas for those meetings;
- (b) Safe keeps and preserves the integrity of the minutes of the meetings of the Board and its committees, as well as other official records of the bank:
- (c) Keeps abreast on relevant laws, regulations, all governance issuances, relevant industry developments and operations of the bank, and advises the Board and the chairperson all relevant issues as they arise;
- (d) Works fairly and objectively with the Board, Management and stockholders and contributes to the flow of information

		between the Board and manage committees, and the Board and shareholders;  (e) Advises on the establishment of boterms of reference;  (f) Informs members of the Board, in laws, of the agenda of their meeting in advance, and ensures that the maccurate information that will e intelligent decision on matters that (g) Attends all Board meetings, excepsuch as illness, death in the immaccidents, prevent him/her from do (h) Performs required administrative fur (i) Oversees the drafting of the by-loconform with regulatory requirement (j) Performs such other duties and reprovided by the SEC.	its stakeholders, including pard committees and the accordance with the by gs at least five working day nembers have before them nable them to arrive a require their approval; of when justifiable causes ediate family and seriousing so; actions; aws and ensures that the at; and	ir  /-  /s  n  ut  S,  ss
Corporate Secretary attends training/s on corporate	Compliant	Trainings on Corporate Governance:		
governance.		Nature/Title	Date Taken	
		Corporate Governance	April 12, 2024	
		Corporate Governance	December 13, 2021	
		Corporate Governance	August 21, 2020	
		Corporate Governance Updates and Economic Briefing	July 25, 2019	
		Corporate Governance: Board Effectiveness Best Practices	September 26, 2019	
		Seminar on Corporate Governance	November 27, 2018	
		Best Practices in Corporate Housekeeping	May 11-12, 2017	
		Corporate Governance Seminar	22 December 2016	

		Corporate Governance Seminar 10 December 2015
		for Directors & Senior Officers  Corporate Governance Seminar 23 December 2014  for Directors & Senior Officers  Corporate Governance Seminar 3 September 2011
Optional: Recommendation 1.5		
Corporate Secretary distributes     materials for board meetings at     least five business days before     scheduled meeting.	Compliant	The Office of the Corporate Secretary distributes the materials at least one (1) week prior to the date of actual meeting (hard and soft copies)
Recommendation 1.6		
<ol> <li>Board is assisted by a Compliance Officer.</li> <li>Compliance Officer has a rank of Senior Vice President or an equivalent position with adequate stature and authority in the corporation.</li> <li>Compliance Officer is not a member of the board.</li> </ol>	Compliant	Atty. Sergio M. Ceniza joined PBB as Chief Compliance Officer with the rank of First Vice President. He has over 30 years of experience from the financial industry where he worked with insurance companies and banks, starting with Great Pacific Life Assurance Corporation, Philam Plans Inc, and then with BDO Universal Bank where he was also seconded to BDO Leasing & Finance Inc. as Head of Legal, Compliance & AML Compliance with the rank of Assistant Vice President.  Atty. Ceniza moved to First Metro Investment Corporation (part of Metrobank Group) in September 2012 as Deputy Chief Compliance Officer with the rank of Assistant Vice President. In June 2016, he was promoted to Vice President and was designated as Chief Compliance Officer, Chief AML Officer, and Data Privacy Officer. As CCO, he was over-all in-charge of formulating and implementing policies and procedures for the general operations of the company's Compliance Program, including those in subsidiary units. He regularly reported to the Board, through the Corporate Governance Committee, the level of regulatory compliance of the organization and its subsidiaries. He also monitored and coordinated compliance activities of

Atty. Ceniza is a Law professor at De La Salle University, Far Eastern University, University of the East, and Manila Law College. He is a regular lecturer in the Mandatory Continuing Legal Education (MCLE) of Chan Robles, Access MCLE and UP Institute of Judicial Administration. He is also a bar reviewer on Commercial Law. He is an active member of Association of Bank Compliance Officers (ABCOMP) and is well-regarded in the industry.

He has a Bachelor's degree in Political Science and Bachelor of Laws degree from Far Eastern University. He is a candidate in Master of Laws from San Beda College-Graduate School of Law.

He shall perform the following duties:

- i. Ensures that the compliance system is designed to specifically identify and mitigate compliance/business risks, which may erode the franchise value of the bank.
- ii. Ensures that the compliance function shall have formal status within the Bank, which shall be established by a charter duly approved by the Board of Directors that defines the compliance function's standing, authority and independence, and addresses the following issues:
  - (1) Measures to ensure the independence of the compliance function from the business activities of the bank;
  - (2) The organizational structure and responsibilities of the unit or department administering the compliance program;
  - (3) The relationship of the Compliance Office with other functions or units of the organization, including the delineation of responsibilities and lines of cooperation;
  - (4) The right of the Compliance Office to obtain access to information necessary to carry out its responsibilities;
  - (5) The right of the Compliance Office to conduct investigations of possible breaches of the compliance policy;

- (6) The formal reporting relationships of the Compliance Office to Senior Management, the Board of Directors, and the appropriate board-level Committee; and
- (7) The rights of the Compliance Office direct access to the Board of Directors and to the appropriate Committee level Committee.
- iii. Is tasked in managing the implementation of the Corporate Governance and Compliance Program of the Bank, with the following specific duties and responsibilities:
  - (1) Ensures proper on-boarding of new directors (i.e., orientation on the bank's business, charter, articles of incorporation and by-laws, among others);
  - (2) Monitors, reviews, evaluates and ensures the compliance by the Bank, its officers and directors with the relevant laws, this Code, rules and regulations and all governance issuances of regulatory agencies;
  - (3) Reports the matter to the Corporate Governance Committee if violations are found and recommends the imposition of appropriate disciplinary action;
  - (4) Ensures the integrity and accuracy of all documentary submission to regulators;
  - (5) Appears before the SEC when summoned in relation to compliance with this Code;
  - (6) Collaborates with other departments to properly address compliance issues, which may be subject to investigation;
  - (7) Identifies possible areas of compliance issues and works towards the resolution of the same;
  - (8) Ensures the attendance of board members and key officers to relevant trainings;
  - (9) Performs such other duties and responsibilities as may be provided by the SEC;
  - (10) Manages the implementation, and periodic revision, of the Corporate Governance and Compliance Program; and

		(11)Develops and recommends po Board of Directors, through the Committee, which will encourage to report suspected fraud and a fear of retaliation.	e Corporate Governanc ge officers and employee	e es
Compliance Officer attends     training/s on corporate	Compliant	Latest Trainings on Corporate Governa	nce:	
governance.		Nature/Title	Date Taken	
		In-house training on Sustainability for Banks	August 07, 2023	
		Corporate Governance	April 12, 2024	
		Corporate Governance	December 16, 2021	
		Corporate Governance	August 21, 2020	
		Corporate Governance: Board Effectiveness Best Practices	September 26, 2019	
		Annual Forum on Good Governance, Ethics, and Compliance	October 11, 2018	
		Creating a Legacy of Good Governance	June 7-8, 2018	
		Seminar on AML, Corporate Governance and Data Privacy	October 19, 2017	
		Corporate Governance Orientation Program	September 6, 2016	
		Corporate Governance Forum	August 3, 2016	
<b>Principle 2:</b> The fiduciary roles, responsibili other legal pronouncements and guideling				
Recommendation 2.1				
Directors act on a fully informed basis, in good faith, with due	Compliant	Page 26 (vi) of PBB's Revised Corporate	e Governance Manual.	
diligence and care, and in the best interest of the company.		Reference:		

		<ul> <li>Manual on Corporate Governance and Compliance Manual</li> <li>Microsoft Word - 2019 Revised Corporate Governance Manual v2 (pbb.com.ph)</li> </ul>	
Recommendation 2.2	1		
Board oversees the development, review and approval of the company's business objectives and strategy.	Compliant	Page 18 (#2) of PBB's Revised Corporate Governance Manual.  Reference:	
Board oversees and monitors the implementation of the company's business objectives and strategy.		<ul> <li>Manual on Corporate Governance and Compliance Manual</li> <li>Microsoft Word - 2019 Revised Corporate Governance Manual v2 (pbb.com.ph)</li> </ul>	
Supplement to Recommendation 2.2			
Board has a clearly defined and updated vision, mission and core values.	Compliant	Review of the vision, mission and core values is being conducted yearly.  Reference:	
		<ul> <li>Mission, Vision, and Values         https://www.pbb.com.ph/mission and vision.htm     </li> </ul>	
2. Board has a strategy execution process that facilitates effective management performance and is attuned to the company's business environment, and culture.	Compliant	The Board of Directors has general responsibilities of: (1) approving and overseeing the implementation of the Bank's strategic objectives, risk strategy, corporate governance and corporate values; (2) monitoring and overseeing the performance of senior management as the latter manages the day-to-day affairs of the institution.	
Recommendation 2.3			
Board is headed by a competent and qualified Chairperson.	Compliant	PBB's Chairman of the Board is Mr. Jeffrey S. Yao. See recommendation 1.1 for his qualifications.	

Recommendation 2.4			
Board ensures and adopts an effective succession planning program for directors, key officers and management.	Compliant	Succession Planning is established (1) To ensure unhampered operations of the Bank; (2) To ensure continuity in management of its corporate affairs/operations; and (3) To avoid strategic risk resulting from a sudden vacancy of key and critical positions in the Bank.	
Board adopts a policy on the retirement for directors and key officers.		<ul> <li>The Bank's Succession Planning is also designed to: <ul> <li>Strengthen leadership stability so that critical positions are accordingly filled up.</li> <li>Identify high potential employees who display the competencies required to perform assigned functions effectively.</li> <li>Develop effective development programs to address the competency gaps of incumbents and potential successors.</li> </ul> </li> <li>The Bank's Succession Planning was updated and approved by the BOD in 2018. The updated succession plan includes the framework, implementing guidelines, requirements for identified successors, and development plans to be given to talents identified as successors. All these were included to ensure effectiveness of the program.</li> <li>The retirement policy of the Bank is being implemented with the approval of EXCOM and Retirement Committee.</li> </ul>	
Recommendation 2.5			
Board aligns the remuneration of key officers and board members with long-term interests of the company.	Compliant	The bank's compensation strategy provides for a competitive pay structure that rewards the attainment of long-term and short-term objectives and how the goals and objectives are attained. Thus, part of the performance metrics includes governance ratings such as Audit and compliance, customer service, business process improvement.	

the	ard adopts a policy specifying relationship between nuneration and performance.	Compliant	The bank's compensation strategy is performance-based, and performance is not only in terms of numbers but other equally important metrics to ensure the sustainability of the bank as discussed above.  Compensation and Benefits packages are benchmarked with the industry, and reviewed based on the internal standards of the bank in terms of reasonability and affordability vis-à-vis bank performance.	
disc	ectors do not participate in cussions or deliberations involving her own remuneration.	Compliant	See item D.2.i on page 11 of the Manual on Corporate Governance and Compliance Program.  Reference:  Manual on Corporate Governance and Compliance Manual  Microsoft Word - 2019 Revised Corporate Governance  Manual v2 (pbb.com.ph)	
Option	al: Recommendation 2.5			
1. Boa	ard approves the remuneration of ior executives.	Compliant	The Board approved the Performance Bonus and Merit Increase Principles being adhered to by the bank in formulating its compensation and benefits level. Remuneration and benefits of the employees are approved by the Executive Committee and confirmed by the Board. Annual performance management guidelines are also presented to the Executive Committee and the Board for approval.	
stan base exec	mpany has measurable ndards to align the performance- ed remuneration of the cutive directors and senior cutives with long-term interest,	Compliant	The Bank's Performance Management System includes metrics that promote the long-term interest of the bank. Please see discussion in Recommendation 2.5	

	such as claw back provision and			
	deferred bonuses.			
Re	commendation 2.6			
	Board has a formal and transparent board nomination and election policy.	Compliant	The Corporate Governance Committee pre-screens and short-lists all candidates nominated to become members of the BOD in accordance with the qualifications and disqualifications provisions of the Bank's Manual on Corporate Governance and	
	Board nomination and election policy is disclosed in the company's Manual on Corporate Governance.		Compliance Program.  The Corporate Governance Committee conducts annual evaluation of the performance of all directors. The results in this annual activity is the basis of the Committee in coming up with the list of nominees to be submitted to the Corporate Secretary for possible re-appointment/re-election to the Board as director during the stockholders meeting.	
3.	Board nomination and election policy includes how the company accepted nominations from minority shareholders.			
4.	Board nomination and election policy includes how the board shortlists candidates.			
5.	Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.			
6.	Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company.			
Op	tional: Recommendation to 2.6			
	Company uses professional search firms or other external sources of	Compliant	Sourcing of candidates are mostly coming from recommendations of the members of the Board of Directors and	

candidates (such as databases set up by shareholder bodies) for candidates to the directors.	director or when searching	other Senior Officers, as well as known personalities with the Institute of Corporate Directors, wherein some of the current directors of PBB are members.	
<ol> <li>Recommendation 2.7</li> <li>Board has overall reseasoring that there is policy and system graph transactions (Runusual or infrequent transactions.</li> <li>RPT policy includes a review and approved RPTs, which guarant transparency of the</li> <li>RPT policy encomposition to the group, take</li> </ol>	a group-wide overning related appropriate al of material ee fairness and transactions.	Please refer to the publication below as posted in PBB website.  Reference:  Revised Related Party Transactions Policy Manual https://www.pbb.com.ph/SEC/Corporate%20Governance/Policies/RPT%20Policy.pdf	
account their size, st profile and complex operations.  Supplement to Recomm	ity of		
1. Board clearly define for disclosure and apart and categorizes such according to those to considered de mining transactions that new reported or announced to be disclosed that need prior share approval. The aggree RPTs within any twelven.	s the threshold opproval of RPTs h transactions that are nis or ed not be ced, those that d, and those eholder egate amount of	A threshold amount, as approved by the Board, is prescribed for each type of transaction with each related party or group of related parties. An RPT that crossed the applicable threshold amount shall be considered material RPT and shall be subject to materiality threshold requirements, i.e., evaluation and approval by RPT Committee and BOD, respectively, and reporting to the BSP.  The following transactions shall not be deemed related party transactions and shall therefore be excluded from materiality thresholds requirement and reporting to the BSP.	

period should be considered for purposes of applying the thresholds for disclosure and approval.		<ul> <li>i. Transactions concerning deposit operations;</li> <li>ii. Regular trade transactions involving purchases and sales of debt securities traded in an active market;</li> <li>iii. Transactions allowed/granted under BSP-approved fringe benefit programs; and</li> <li>iv. Executive Officer and Director compensation arrangements.</li> </ul>
2. Board establishes a voting system whereby a majority of non-related party shareholders approve specific types of related party transactions during shareholders' meetings.	Compliant	All material related party transactions are coursed through the recommending approval of the Related Party Transactions (RPT) Committee and endorsed to the Board for approval and that any Board member who have material interest with the transaction does not participate in the approval of the same (proof of which are the Minutes of the Meetings of the Board as well as the RPT Committee).  Reference:  Revised Related Party Transactions Policy Manual <a href="https://www.pbb.com.ph/SEC/Corporate%20Governance/Policies/RPT%20Policy.pdf">https://www.pbb.com.ph/SEC/Corporate%20Governance/Policies/RPT%20Policy.pdf</a>
Recommendation 2.8		
1. Board is primarily responsible for approving the selection of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	Compliant	See E.2.a.iv (3) on page 19 of the Manual on Corporate Governance and Compliance Program  The appointed senior officers were vetted by the Executive Committee, approved and duly endorsed by the Corporate Governance Committee to the Board, and confirmed by the latter.  The Management Team appointed:  Name Position Rolando R. Avante President and CEO Sergio M. Ceniza Chief Compliance Officer

		1	T-F	1
			Maria Lourdes G. Trinidad	Chief Risk Officer
			Marily M. Cabuco	Chief Audit Executive/Internal Auditor
			Reference:	
			Manual	Governance and Compliance  evised Corporate Governance  oh)
2.	Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	Compliant	rated by each member of the rated by Risk Committee, Inter Committee, Chief Compliant Governance Committee and Committee. With the agreeme Chairman of the Board Committee members of the Board and	Board Level Committees are being committee i.e. Chief Risk Officer is raled by the Audit are Officer is rated by Corporated Trust Officer is rated by Trust ant of the Committee members, the nittees may gather all the ratings of a present one rating to the ratee, or submit his/her individual rating and
Re	commendation 2.9			
1.	Board establishes an effective performance management framework that ensures that Management's performance is at par with the standards set by the Board and Senior Management.	Compliant	Performance Indicators that conly the numerical results, but were achieved through development metrics.	ement System provides for Key are measurable, and includes not also how the numerical results governance and organization and measures, feedback system
2.	Board establishes an effective performance management framework that ensures that personnel's performance is at par		and performance monitoring	g, recognition mechanism and ort employee development, give

with the standards set by the Board		A Performance Improvement Plan is implemented to assist all	
and Senior Management.		employees who get a Below Average rating in their Performance Appraisal.	
Recommendation 2.10			
Board oversees that an appropriate internal control system is in place.	Compliant	As part of the review process adopted by the Board to ensure the effectiveness and adequacy of the internal control system, the risk, compliance, and internal audit departments of the Bank are mandated thru their respective charters to monitor, review and	
2. The internal control system includes a mechanism for monitoring and managing potential conflict of interest of the Management, members and shareholders.	Compliant	report the risk issues noted by their respective units. Hence, they are required to regularly report and escalate to their overseeing Board level-committees the risk issues noted in the operations of the Bank. Generally, the control departments are required to report during the monthly meeting of the Risk Oversight Committee, Corporate Governance Committee as well as the Audit Committee.	
		The said Board-level committees shall thoroughly discuss the actions to be taken for the reported issues. Further, the matters discussed by the board-level committees are then endorsed and reported by the respective committees to the Board during their monthly meeting. Hence, ensuring that the internal control system is being adequately monitored and reviewed.	
		The Audit Committee assists the Board in fulfilling its statutory and fiduciary responsibilities with respect to internal controls. The Audit Committee monitors and evaluates the adequacy and effectiveness of the internal control system of the bank, and provides oversight of the Bank's internal and external auditor.	
		The Bank has a Conflict of Interest policy that is available on the Bank's website.	
		Reference:	
CFCF		Conflict of Interest policy	

			1	
		https://www.pbb.com.ph/SEC/Corporate%20Governanc		
		<u>e/Policies/PBB_ConflictofInterest.pdf</u>		
3. Board approves the Internal Audit	Compliant	Please refer below for the link to PBB website		
Charter.		The date for the first the mink for 122 weeking		
Charles.		Reference:		
		Reference.		
		A of the Constant of Charles		
		<ul> <li>Audit Committee Charter</li> </ul>		
		https://www.pbb.com.ph/SEC/Corporate%20Governanc		
		e/BOC/Committee%20Charters/PBB AuditCommitteeCha		
		<u>rter.pdf</u>		
Recommendation 2.11				
Board oversees that the company	Compliant	See E.2.a.ix on page 40 of the Manual on Corporate Governance		
has in place a sound enterprise risk		and Compliance Program		
management (ERM) framework to		3 3 3 4 7 3 3 3 3		
effectively identify, monitor, assess		Reference:		
and manage key business risks.		Reference.		
·		<ul> <li>Manual on Corporate Governance and Compliance</li> </ul>		
		Manual  Manual		
guides the board in identifying				
units/business lines and enterprise-		Microsoft Word - 2019 Revised Corporate Governance		
level risk exposures, as well as the		Manual_v2 (pbb.com.ph)		
effectiveness of risk management				
strategies.		Please refer below for the published Annual Report containing the		
		Bank's Risk Management Profile.		
		https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce		
		bc03a454ababca0fa0c5b4e4d0		
Recommendation 2.12				
Board has a Board Charter that	Compliant	Please refer to the link below for publication to PBB website		
formalizes and clearly states its roles,	Compilarii	Thease refer to the link below for poblication to 1 bb website		
•		Deference		
responsibilities and accountabilities		Reference:		
in carrying out its fiduciary role.				

<ol> <li>Board Charter serves as a guide to the directors in the performance of their functions.</li> <li>Board Charter is publicly available and posted on the company's website.</li> </ol>		Board Charter     BOARD CHARTER (pbb.com.ph)		
Additional Recommendation to Principle     Board has a clear insider trading policy.	2 Compliant	Please refer to the link below for publication to PBB website  Reference:  Insider Trading Policy Insider Trading Policy (for PBB Website).pdf		
<ol> <li>Optional: Principle 2</li> <li>Company has a policy on granting loans to directors, either forbidding the practice or ensuring that the transaction is conducted at arm's length basis and at market rates.</li> <li>Company discloses the types of decision requiring board of directors' approval.</li> </ol>	Compliant	Please refer to the link below for publication to PBB website  Reference:  Revised Related Party Transactions Policy Manual https://www.pbb.com.ph/SEC/Corporate%20Governance/Policies/RPT%20Policy.pdf		
Principle 3: Board committees should be set up to the extent possible to support the effective performance of the Board's functions, particularly with respect to audit, risk management, related party transactions, and other key corporate governance concerns, such as nomination and remuneration. The composition, functions and responsibilities of all committees established should be contained in a publicly available Committee Charter.  Recommendation 3.1  1. Board establishes board committees that focus on specific board functions to aid in the optimal  See E.2.a.ix on page 34 of the Manual on Corporate Governance and Compliance Program				

performance of its roles and responsibilities.		Reference:  Manual on Corporate Governance and Compliance Manual  Microsoft Word - 2019 Revised Corporate Governance  Manual v2 (pbb.com.ph)	
Recommendation 3.2			
Board establishes an Audit     Committee to enhance its oversight     capability over the company's     financial reporting, internal control     system, internal and external audit     processes, and compliance with     applicable laws and regulations.	Compliant	The Audit Committee is a committee created by the Board of Directors of the Philippine Business Bank to perform specific functions. The Board of Directors will appoint the Committee members including the Chairman. The Committee will report its activities to the Board on a regular basis and make recommendations thereon as it deemed appropriate.  The Committee, with the prior approval of the Board of Directors, shall provide oversight of the bank's internal and external auditor. It shall be responsible for the setting-up of the internal audit department and the appointment of the internal auditor. It shall monitor and evaluate the adequacy and effectiveness of the internal control system of the Bank. The Committee shall assist the Board in fulfilling its statutory and fiduciary responsibilities with respect to internal controls, accounting policies, and auditing and financial reporting practices. The Audit Committee shall have explicit authority to investigate any matter within its terms of reference, full access to and cooperation by Management and full discretion to invite any director or executive officer to attend its meetings, and adequate resources to enable it to effectively discharge its functions.	

2. Audit Committee is composed of at least three appropriately qualified non-executive directors, the majority of whom, including the Chairman is independent.	Compliant	The committee is composed of five (5) Directors, who are all non-executive directors are independent directors.  See recommendation 1.1 for their qualif		
		Director's Name	Type	
		Benel D. Lagua – Chairman	Independent Director	
		Atty. Roberto C. Uyquiengco - Member	Independent Director	
		Asterio L. Favis, Jr. – Member	Independent Director	
		Benjamin R. Sta. Catalina, Jr. – Member	Non-Executive Director	
		Honorio O. Reyes-Lao – Member	Non-Executive Director	
3. All the members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting, auditing and finance.	Compliant	All the members of the Audit Cobackground, knowledge, skills, and/or eaccounting, auditing and finance.  See recommendation 1.1 for their qualif	experience in the areas of ications	
4. The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee.	Compliant	The Chairman of the Audit Committee Benel D. Lagua, is not the Chairman of Board-level committees.  Please refer to the link to the Annual Committee Members <a href="https://edge.pse.com.ph/openDiscViewbc03a454ababca0fa0c5b4e4d0">https://edge.pse.com.ph/openDiscViewbc03a454ababca0fa0c5b4e4d0</a>	the Board or of any other al Report containing the	

Audit Committee approves all non- audit services conducted by the external auditor.	Compliant	The Audit Committee Charter provides that the Audit Committee shall approve all non-audit services conducted by the external auditor and ensure that the nature of non-audit services performed by the external auditor is disclosed in the Annual Report to deal with the potential conflict of interest. Approval of non-audit services conducted by the external auditor are documented in the Audit Committee Minutes of Meeting and Memo to the Board of Directors.  The said SEC's recommended governance practice is included in the revised Audit Committee Charter as published in the Bank's website.	
Audit Committee conducts regular meetings and dialogues with the external audit team without anyone from management present.	Compliant	The Bank's Audit Committee conducted regular meeting and dialogue with the external audit team without anyone from the management present last March 20, 2024.	
Optional: Recommendation 3.2			
Audit Committee meet at least four times during the year.	Compliant	In 2023, the Audit Committee had a total of 14 meetings or 12 regular meetings and 2 special meetings. This is provided under the Revised Audit Committee Charter (under page 5) which states that "The Committee will meet once every month or as often as necessary to fulfill its duties and responsibilities"	
Audit Committee approves the appointment and removal of the internal auditor.	Compliant	As stated in the Audit Committee Charter, the Audit Committee shall approve the appointment and removal of the Chief Internal Auditor and key internal auditors or contracted internal auditors, if applicable.	
Recommendation 3.3			
Board establishes a Corporate     Governance Committee tasked to     assist the Board in the performance	Compliant	See item D on page 10 of the Manual on Corporate Governance and Compliance Program.	
of its corporate governance responsibilities, including the		The committee reviews and evaluates the qualifications of all persons nominated to the board of directors as well as those	

functions that were formerly assigned to a Nomination and Remuneration Committee.		nominated to other positions requiring a of directors.  The committee recommends to the bipertaining to the assignment to board succession plan for the members of the senior management.  Reference:  Manual on Corporate Govern Manual  Microsoft Word - 2019 Revised Communication Manual v2 (pbb.com.ph)	oard of directors matters d committees, as well as the board of directors and the board of directors and the board and compliance	
<ol> <li>Corporate Governance Committee is composed of at least three members, all of whom should be independent directors.</li> <li>Chairman of the Corporate Governance Committee is an independent director.</li> </ol>	Compliant	Director's Name Atty. Roberto C. Uyquiengco – Chairman Benel D. Lagua – Member  Roberto A. Atendido – Member  Narciso DL. Erana – Member  Diosdado M. Peralta – Member	Type Independent Director Independent Director Non-Executive Director Independent Director Independent Director Independent Director Independent Director	
Optional: Recommendation 3.3.     Corporate Governance Committee meet at least twice during the year.     Recommendation 3.4	Compliant	The Corporate Governance Committee meetings for the year 2023.	e had twelve (12)	
Board establishes a separate Board     Risk Oversight Committee (BROC)	Compliant	See E.2.a.ix on page 40 of the Manual o and Compliance Program.	n Corporate Governance	

that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness.		Reference:  Manual on Corporate Govern Manual  Microsoft Word - 2019 Revised Manual v2 (pbb.com.ph)	·	
2. BROC is composed of at least three members, the majority of whom should be independent directors, including the Chairman.  Output  Description:	Compliant	Director's Name Narciso DL. Eraña – Chairman Asterio L. Favis, Jr. – Member Benjamin R. Sta. Catalina, Jr. – Member Atty. Roberto C. Uyquiengco - Member Honorio O. Reyes-Lao – Member Roberto A. Atendido – Member Benel D. Lagua – Member	Type Independent Director Independent Director	
3. The Chairman of the BROC is not the Chairman of the Board or of any other committee.	Compliant	Please refer to the link of the Annual Report containing the Committee Members <a href="https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce">https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce</a> <a href="https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce">bc03a454ababca0fa0c5b4e4d0</a>		
4. At least one member of the BROC has relevant thorough knowledge and experience on risk and risk management.  Recommendation 3.5	Compliant	see recommendation 1.1 for their qu		

Board establishes a Related Party Transactions (RPT) Committee, which is tasked with reviewing all material related party transactions of the company.	Compliant	See E.2.a.ix on page 37 of the Manual Corporate Governance and Compliance Program.  Reference:  Manual on Corporate Governance and Compliance Manual  Microsoft Word - 2019 Revised Corporate Governance  Manual v2 (pbb.com.ph)	
2. RPT Committee is composed of at least three non-executive directors, two of whom should be independent, including the Chairman.	Compliant	See recommendation 1.1 for their qualifications    Director's Name   Type	
Recommendation 3.6			
All established committees have a Committee Charter stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information.	Compliant	Board Committee Charters:  Committee Link Audit https://www.PBB.com.ph/SEC/Corporate%20 Governance/BOC/Committee%20Charters/PB	
Committee Charters provide standards for evaluating the performance of the Committees.		B AuditCommitteeCharter.pdf  Corporate Governance  Governance/BOC/Committee%20Charters/PB B_CorporateGovernanceCommitteeCharter.	
Committee Charters were fully disclosed on the company's website.	Compliant	pdf	

Executive	https://www.PBB.com.ph/SEC/Corporate%20
	Governance/BOC/Committee%20Charters/PB
	B ExecutiveCommitteeCharter.pdf
Related	https://www.PBB.com.ph/SEC/Corporate%20
Party	Governance/BOC/Committee%20Charters/PB
Transactions	<u>B RelatedPartyTransactionCommitteeCharter.</u>
	<u>pdf</u>
Risk	https://www.PBB.com.ph/SEC/Corporate%20
Oversight	Governance/BOC/Committee%20Charters/PB
	B RiskOversightCommitteeCharter.pdf
Trust	https://www.PBB.com.ph/SEC/Corporate%20
	Governance/BOC/Committee%20Charters/PB
	<u>B_TrustCommitteeCharter.pdf</u>

**Principle 4:** To show full commitment to the company, the directors should devote the time and attention necessary to properly and effectively perform their duties and responsibilities, including sufficient time to be familiar with the corporation's business.

# **Recommendation 4.1**

<ol> <li>The Directors attend and actively participate in all meetings of the Board, Committees and shareholders in person or through tele-/videoconferencing conducted in accordance with the rules and regulations of the Commission.</li> </ol>	Compliant	Conduct of Meeting – "xxx  Members of the Board of Directors should attend regular or special meetings of the Board in person. In view of modern technology, however, conduct of the Board meetings through videoconferencing or teleconferencing shall be allowed."  Source: Section 7, Article III of PBB Corporate By-Laws (as amended in 2012).	
<ol> <li>The directors review meeting materials for all Board and Committee meetings.</li> </ol>	Compliant	Advance Copies of Board/Committee Meeting materials are sent to the members at least one (1) week prior to the scheduled meeting.	
The directors ask the necessary questions or seek clarifications and	Compliant	All members of the Board and Board Committees conducts interpolations which can be noted from its Minutes of Meetings as published/disclosed in its website and as submitted to the BSP.	

explanations during the Board and				
Committee meetings.				
Recommendation 4.2		12 -2 170		
Non-executive directors     concurrently serve in a maximum of     five publicly-listed companies to	Compliant		(b) on page 28 of the Mani Compliance Program.	ual on Corporate
ensure that they have sufficient time to fully prepare for minutes, challenge Management's		Director	Corporate Name of the Group Company	Publicly Listed (√/X)
proposals/views, and oversee the long-term strategy of the company.		Leticia M. Yao	Mega Asia Bottling Corporation	X
			Zest-O Corporation	Χ
			Uni-Ipel Industries, Inc.	Χ
			Harman Foods Phils., Inc.	Χ
			Solmac Marketing, Inc.	Χ
	Jeffrey S. Yao	Jeffrey S. Yao	Zest-O Corporation	Χ
		Zemar Development Inc.	Χ	
			Macay Holdings Inc.	$\checkmark$
			Onnea Holdings, Inc.	Χ
			Mazy's Capital Inc.	Χ
			ARC Refreshments Corp.	Χ
			Mega Asia Bottling Corporation	X
			Downtown Realty Dev't Corp.	X
			AMY Holdings, Inc.	Χ
			Semexco Mktg Corp.	X
			Bev Pack, Inc.	X
			Asiawide Refreshments Corp.	X
			ARC Holdings, Inc.	X
			Macay Holdings, Inc.	√

	Pharmarex, Inc.	X
	Myka Advisory &	
	Consultancy Services, Inc.	
	(Chairman)	X
Roberto A.	Mega Global Corp.	x
Atendido A.	Paxys Inc.	$\sqrt{}$
Aleridido	Asian Alliance Investment	
	Corp.	X
	Asian Alliance Holdings &	
	Development Corp.	X
	Gyant Food Corp.	X
Narciso De Leon	Francis Court Townhouse	
Eraňa	Inc.	X
	Berana Incorporated	X
Honorio O.	Space 2 Place Inc.	
Reyes-Lao	(Chairman)	X
	DMCI Holdings Corp.	
	DMCI Project	
	Development, Inc.	X
	Semirara Mining & Power	
	Corp.	$\sqrt{}$
	UDMC	X
	Semi-Calaca Power Group	X
	Southwest Luzon Power	X
	Generation Corp.	
Roberto C.		
Uyquiengco	Green Leaf Foreign	
	Exhange Corporation	X
	Bangko ng Kabuhayan,	
Benel D. Lagua	Inc. (A Rural Bank)	X
	Philippine Tuberculosis	
	Society, Inc.	X
Asterio L. Favis	Makati Finance Corp.	$\sqrt{}$

	_	
		Aspirations international
		Inc. X
		Favis Development and
		Management Corp. X
		Benjamin R. Sta.
		Catalina, Jr. None X
Recommendation 4.3		
1. The directors notify the company's	Compliant	As part of the nomination procedure, the prospective member of
board before accepting a	2011101101111	the Board notifies the Bank of his related interests.
directorship in another company.		The Board Hollings file Barik of File Foldroa in Holosis.
Optional: Principle 4		
Company does not have any	Compliant	Director Jeffrey S. Yao is the Chairman of PBB (Non-Executive
executive directors who serve in	Compilarii	Director [NED]) and also Director & Treasurer (NED) of Macay
more than two boards of listed		Holdings.
companies outside of the group.		
Companies obtained in the group.     Company schedules board of	Compliant	Monthly schedule of the Board of Directors' Meeting is set on a
directors' meetings before the start	Compilarii	monthly basis per its corporate by-laws. (Section 4, Article III of PBB)
<u> </u>		· · · · · · · · · · · · · · · · · · ·
of the financial year.		Corporate By-Laws)
3. Board of directors meet at least six	Compliant	12 Regular Board Meetings occurred for the year 2023.
	Compilani	12 Regular board Meetings occurred for the year 2023.
times during the year.		Diagramator to the link of the letest Appual Depart containing the
		Please refer to the link of the latest Annual Report containing the
		attendance of meetings
		https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce
		<u>bc03a454ababca0fa0c5b4e4d0</u>
4. Company roquires as related as	Compliant	5007 plus 1 of the total number of the Board of Director
4. Company requires as minimum	Compliant	50% plus 1 of the total number of the Board of Directors
quorum of at least 2/3 for board		(Reference: page 9 of PBB's Amended Corporate By-Laws (as
decisions.		submitted to the SEC) and Page 33 of PBB's Revised Corporate
		Governance Manual 2019 link:
		Reference:

Principle 5: The board should endeavor to	o exercise an ob	Manual on Corporate Governance and Compliance     Manual     Microsoft Word - 2019 Revised Corporate Governance     Manual v2 (pbb.com.ph)  Djective and independent judgment on all corporate affairs	
Recommendation 5.1			
The Board has at least 3 independent directors or such number as to constitute one-third of the board, whichever is higher.	Compliant	Director's NameTypeBenel D. LaguaIndependent DirectorAsterio L. Favis, Jr.Independent DirectorNarciso DL. ErañaIndependent DirectorRoberto C. UyquiengcoIndependent DirectorDiosdado M. PeraltaIndependent Director	
Recommendation 5.2			
The independent directors possess all the qualifications and none of the disqualifications to hold the positions.	Compliant	Please refer to the link of the latest Annual Report containing the profile of the independent directors.  https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce_bc03a454ababca0fa0c5b4e4d0	
Supplement to Recommendation 5.2			
Company has no shareholder agreements, by-laws provisions, or other arrangements that constrain the directors' ability to vote independently.	Compliant	See F.1 Shareholders' Benefits - Investors Rights and Protection pages 52-55 of the Manual on Corporate Governance and Compliance Program  Reference:  Manual on Corporate Governance and Compliance	
		Manual  Microsoft Word - 2019 Revised Corporate Governance  Manual v2 (pbb.com.ph)	

Recom	mendation 5.3				
1. The	mendation 5.3 independent directors serve for umulative term of nine years ckoned from 2012).	Compliant	Director's Name  Benel D. Lagua Asterio L. Favis, Jr. Narciso DL. Eraña Roberto C. Uyquiengco Diosdado M. Peralta		No. of years served as ID (from 2 Jan. 2012) 2 and 10 mos 2 and 10 mos 6 3 2
dire	company bars an independent ector from serving in such pacity after the term limit of nine ars.	Compliant	An independent director o maximum cumulative term independent director shall independent director in the serve as regular director. Term for independent director.	n of nine (9) y be perpetually ne same bank he nine (9) yec	rears. After which, the barred from serving of the but may continue to maximum cumulatives.
reto the the justi app	ne instance that the company sins an independent director in same capacity after nine years, board provides meritorious fication and seeks shareholders' proval during the annual reholders' meeting.	Compliant	See E.2.a.vi.(2) on Pages Governance and Compliar Reference:  Manual on Corporat Manual Microsoft Word - 201 Manual v2 (pbb.com	nce Program te Governance 9 Revised Corp	e and Compliance
Recom	mendation 5.4		<u></u>		

		Rolando R. Vice Chairman and President/Chief Avante Executive Officer (CEO)	
The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities.	Compliant	See E.2.a.xi.(1)& E.2.a.xi.(3) on pages 43 & 44-45 for the Chairman of the Board and Chief Executive Officer (CEO), respectively of the Manual on Corporate Governance and Compliance Program.  Reference:  Manual on Corporate Governance and Compliance Manual  Microsoft Word - 2019 Revised Corporate Governance  Manual v2 (pbb.com.ph)	
Recommendation 5.5			
If the Chairman of the Board is not an independent director, the board designates a lead director among the independent directors.	Compliant	The Chairman, who is also a non-executive director, is not holding the position of the CEO. Hence, the aforesaid requirement of appointing a Lead Independent Director is not applicable.	
Recommendation 5.6			
Directors with material interest in a transaction affecting the corporation abstain from taking part in the deliberations on the transaction.	Compliant	All related party transactions are coursed through the recommending approval of the Related Party Transactions (RPT) Committee and endorsed to the Board and that any Board member who have material interest with the transaction does not participate in the approval of the same (proof of which are the Minutes of the Meetings of the Board as well as the RPT Committee.  Reference:  Revised RPT Policy Manual	

		https://www.pbb.com.ph/SEC/Corporate%20Governance/e/Policies/RPT%20Policy.pdf	
Recommendation 5.7			
The non-executive directors (NEDs)     have separate periodic meetings     with the external auditor and heads     of the internal audit, compliance     and risk functions, without any     executive present.	Compliant	The NEDs conducted a separate meeting with the external auditor and heads of the internal audit, compliance, and risk functions without any executive present last 06 November 2023.	
The meetings are chaired by the lead independent director.			
Optional: Principle 5			
<ol> <li>None of the directors is a former CEO of the company in the past 2 years.</li> </ol>	Compliant	Mr. Rolando R. Avante was elected as President and CEO of the Bank since 2 November 2011 up to present.	
Principle 6: The best measure of the Board	d's effectiveness	s is through an assessment process. The Board should regularly carry	out evaluations to
_		it possesses the right mix of backgrounds and competencies.	
Recommendation 6.1			
Board conducts an annual self- assessment of its performance as a whole.	Compliant	The Board of Directors conducted an annual self-assessment of its overall performance, the performance of its individual directors, each of its board-level committees, and the	
The Chairman conducts a self- assessment of his performance.		Chairman's performance. The results for the year 2022 were presented to the Board on May 17, 2023.	
The individual members conduct a self-assessment of their performance.			
Each committee conducts a self- assessment of its performance.			

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5.	Every three years, the assessments are supported by an external facilitator.	Non- compliant		The Bank encountered difficulty in securing the services of an external facilitator due to the limited SEC accredited external facilitators.
Re	commendation 6.2			
1.	Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees.	Compliant	The Board of Directors is regularly reviewing the structure, size and composition of the board of directors and board-level committees with the end in view of having a balanced membership. Towards this end, a system and procedure for evaluation of the structure, size and composition of the board of directors and board-level committees is adopted which include, but not limited to, individual and peer assessment. The results of	
2.	The system allows for a feedback mechanism from the shareholders.		assessment shall form part of the on-going improvement efforts of the board of directors.	
Pri	nciple 7: Members of the Board are du	ty-bound to ap	ply high ethical standards, taking into account the interests of all sta	keholders.
_	commendation 7.1			
1.	Board adopts a Code of Business Conduct and Ethics, which provide standards for professional and ethical behavior, as well as articulate acceptable and unacceptable conduct and practices in internal and external dealings of the company.	Compliant	Please refer below to the publication to PBB website  Reference:  Code of Conduct  PBB CodeofConductandEthics.pdf	
2.	The Code is properly disseminated to the Board, senior management and employees.	Compliant	The Revised Code of Conduct has been circularized by the Bank's Systems & Methods Center on 10 March 2014. All units were given an acknowledgement receipt where they also certified that they have thoroughly read and understood the	

3. The Code is disclosed and made available to the public through the company website.	Compliant	Revised Code of Conduct. Copy of the acknowledgement receipt is filed in each employee's 201 file.  Please refer below to the publication to PBB website  Reference:  Code of Conduct  PBB CodeofConductandEthics.pdf	
1. Company has clear and stringent policies and procedures on curbing and penalizing company involvement in offering, paying and receiving bribes.	Compliant	Article VIII, Section 6 of PBB's Code of Conduct underscores the importance of integrity and honesty in its operations. The bank adheres to these standards by prohibiting practices like bribery and corruption, which is a ground for dismissal.  Reference:  Code of Conduct  PBB_CodeofConductandEthics.pdf	
Recommendation 7.2     Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.     Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies.	Compliant	The immediate superior has the primary responsibility to enforce discipline within his jurisdiction. He is responsible for informing and making his subordinates understand about the provisions of the Code and all other policies, rules, regulations, and guidelines promulgated by the Bank. Correspondingly, he/she shall be given sufficient authority to effectively exercise his capacity and discretion in implementing corrective actions when necessary. It is expected, however, that in all cases necessitating disciplinary action, there is a thorough investigation made and employee counseling conducted.  Ignorance of or unfamiliarity with the provisions of the Code shall not be an excuse for violations.	

	Further to this, the Bank also has a Committee on Employee Discipline (CED) which conducts investigations and provides recommended resolutions to the Executive Committee of the Board on cases involving employees which cuts across the organization, or are beyond the jurisdiction of the concerned employees' supervisors, such as fraud cases, whistle-blowing issues etc.	
	Disclosure and Transparency	
ciple 8: The company should establish	corporate disclosure policies and procedures that are practical and in accordance	,

e with best practices Princi and regulatory expectations.

### **Recommendation 8.1**

1. Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that gives a fair and complete picture of a company's financial condition, results and business operations.

# Compliant

See item K on pages 58-60 of the Manual on Corporate Governance and Compliance Program

#### Reference:

Manual on Corporate Governance and Compliance Manual Microsoft Word - 2019 Revised Corporate Governance Manual v2 (pbb.com.ph)

## Supplement to Recommendations 8.1

1. Company distributes or makes available annual and quarterly consolidated reports, cash flow statements, and special audit revisions. Consolidated financial statements are published within ninety (90) days from the end of the fiscal year, while interim reports are published within forty-five (45) days from the end of the reporting period.

#### Compliant

Audited Financial Reports were posted in the Bank's website and available in the branches' conspicuous place after the examination by the External Auditor.

The Bank's Balance Sheet is being published quarterly in the newspaper of general circulation.

Please refer below for the link to the publication of reports: https://edge.pse.com.ph/openDiscViewer.do?edge\_no=7ce2ce bc03a454ababca0fa0c5b4e4d0

	Company discloses in its annual report the principal risks associated with the identity of the company's controlling shareholders; the degree of ownership concentration; crossholdings among company affiliates; and any imbalances between the controlling shareholders' voting power and overall equity position in the company.	Compliant	Please refer below for the link of the publication <a href="https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce">https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce</a> <a href="https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce">bc03a454ababca0fa0c5b4e4d0</a>	
	commendation 8.2			
	Company has a policy requiring all directors to disclose/report to the company any dealings in the company's shares within three business days.	Compliant	See K.2 - Disclosure and Transparency on page 58 on the Manual on Corporate Governance and Compliance Program  Reference:	
	Company has a policy requiring all officers to disclose/report to the company any dealings in the company's shares within three business days.		<ul> <li>Manual on Corporate Governance and Compliance Manual</li> <li>Microsoft Word - 2019 Revised Corporate Governance Manual v2 (pbb.com.ph)</li> </ul>	
	pplement to Recommendation 8.2			
1.	Company discloses the trading of the corporation's shares by directors, officers (or persons performing similar functions) and controlling shareholders. This includes the disclosure of the company's purchase of its shares from the market (e.g. share buyback program).	Compliant	Latest Top 100 and Beneficial Owner Report as of March 31, 2022 <a href="https://edge.PSE.com.ph/openDiscViewer.do?edge_no=7ce2ce">https://edge.PSE.com.ph/openDiscViewer.do?edge_no=7ce2ce</a> bc03a454ababca0fa0c5b4e4d0 [regularly reported]  Disclosure & Transparency (Page 58 of PBB's Revised Corporate Governance Manual 2019:  Reference:  Manual on Corporate Governance and Compliance Manual  Microsoft Word - 2019 Revised Corporate Governance  Manual v2 (pbb.com.ph)	

		Conglomerate Map is published as part of the annual report <a href="https://edge.pse.com.ph/openDiscViewer.do?edge no=18f87d446eacfcf39e4dc6f6c9b65995">https://edge.pse.com.ph/openDiscViewer.do?edge no=18f87d446eacfcf39e4dc6f6c9b65995</a>	
Recommendation 8.3			
Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	Compliant	Full vetting of candidate is done at the Executive Committee and Corporate Governance Committee of the Board. This is further confirmed by the Board.  The Bank is committed and dedicated to adhere to the highest standards of good corporate governance in the conduct of its business with clients, vendors, suppliers, co-employees and regulator. To continuously uphold the trust and confidence of its clients and the general public, the Directors, Senior Management, officers and employees are expected to espouse the highest degree of integrity, honesty and professionalism. The policy on Conflict of interest aims to raise awareness of and clarity what may constitute a conflict of interest and provide guidelines on how to deal with situations that may give rise to a conflict of interest.	
2. Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	Compliant	The Bank is committed and dedicated to adhere to the highest standards of good corporate governance in the conduct of its business with clients, vendors, suppliers, co-employees and regulator. To continuously uphold the trust and confidence of its clients and the general public, the Directors, Senior Management, officers and employees are expected to espouse the highest degree of integrity, honesty and professionalism. The policy on Conflict of interest aims to raise awareness of and clarity what may constitute a conflict of interest and provide guidelines on how to deal with situations that may give rise to a conflict of interest.	
Recommendation 8.4			
Company provides a clear disclosure of its policies and	Compliant		

2.	procedure for setting Board remuneration, including the level and mix of the same.  Company provides a clear disclosure of its policies and procedure for setting executive remuneration, including the level and mix of the same.		The Corporate Governance Committee of the Board sets the compensation package of the Directors. The Executive Committee sets the compensation and benefits package of the Bank's officers and staff members.	
	Company discloses the remuneration on an individual basis, including termination and retirement provisions.	Compliant	A Non-Executive Director (NED) receives per diem allowance for his attendance to each Board meeting and additional allowance for committee meetings. Furthermore, an NED is also entitled to a monthly gasoline allowance. The Executive Board members as well as employees of the Bank receive fixed salaries, benefits and performance-based bonus the amount of which is dependent on the performance of the bank and the concerned employee.	
Re	commendation 8.5			
1.	Company discloses its policies governing Related Party Transactions (RPTs) and other unusual or infrequently occurring transactions in their Manual on Corporate Governance.	Compliant	Please refer below for the publication to PBB website  Reference:  Revised RPT Policy Manual <a href="https://www.pbb.com.ph/SEC/Corporate%20Governance/policies/RPT%20Policy.pdf">https://www.pbb.com.ph/SEC/Corporate%20Governance/policies/RPT%20Policy.pdf</a>	
2.	Company discloses material or significant RPTs reviewed and approved during the year.	Compliant	Please refer to the link of the latest Annual Report containing the Bank's Material RPTs  https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce bc03a454ababca0fa0c5b4e4d0	
Su	pplement to Recommendation 8.5			
1.	Company requires directors to disclose their interests in transactions or any other conflict of interests.	Compliant	The Board of Directors provides periodic reports to the shareholders which disclose personal and professional information about the directors and officers and other matters, such as their dealings with, and shareholdings in, the Bank,	

	T	T	
		relationship among directors and key officers and the aggregate	
		compensation of directors and officers.	
Recommendation 8.6			
1. Company makes a full, fair, accurate and timely disclosure to the public of every material fact or event that occur, particularly on the acquisition or disposal of significant assets, which could adversely affect the viability or the interest of its shareholders and other stakeholders.	Compliant	PSE Disclosures (http://PBB.com.ph/disclosure_archive.htm)	
<ol> <li>Board appoints an independent party to evaluate the fairness of the transaction price on the acquisition or disposal of assets.</li> </ol>	Compliant	Disposition of Unused/Unserviceable Fixed Assets (item 1.8, 1, A of VII – Operations Manual of PBB; Page 269)  Post-audit is conducted if the procedures, documentations and requisite signing authorities were procured during the disposal of assets.	
Supplement to Recommendation 8.6			
1. Company discloses the existence, justification and details on shareholder agreements, voting trust agreements, confidentiality agreements, and such other agreements that may impact on the control, ownership, and strategic direction of the company.	Compliant	This is being done during the stockholders' meeting which is being administered by the Corporate Secretary.	
Recommendation 8.7			
Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG).	Compliant	MCG was transmitted to SEC.  Please refer below for the link to PSE disclosures:  https://edge.PSE.com.ph/keyword/form.do	
2. Company's MCG is submitted to the SEC and PSE.		MCG is posted in the website	

Company's MCG is posted on its company website.		Reference:  Manual on Corporate Governance and Compliance Manual  Microsoft Word - 2019 Revised Corporate Governance  Manual v2 (pbb.com.ph)	
Supplement to Recommendation 8.7  1. Company submits to the SEC and PSE an updated MCG to disclose any changes in its corporate governance practices.  Optional: Principle 8	Compliant	May 14,2021 submitted to <a href="mailto:ictdsubmission@sec.gov.ph">ictdsubmission@sec.gov.ph</a> 2021 Corporate Governance Manual, submission was acknowledged on May 19, 2021 by SEC CGFD Account - cgfd@sec.gov.ph	
1. Does the company's Annual Report disclose the following information:  a. Corporate Objectives  b. Financial performance indicators  c. Non-financial performance indicators  d. Dividend Policy  e. Biographical details (at least age, academic qualifications, date of first appointment, relevant experience, and other directorships in listed companies) of all directors	Compliant	Please refer to the link of the publication of the Annual Report  https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce bc03a454ababca0fa0c5b4e4d0	

f. Attendance details of each director in all directors meetings held during the year  g. Total remuneration of each member of the board of directors			
2. The Annual Report contains a statement confirming the company's full compliance with the Code of Corporate Governance and where there is non-compliance, identifies and explains reason for each such issue.	Compliant	Please refer to the link of the publication of the Annual Report  https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce bc03a454ababca0fa0c5b4e4d0	
3. The Annual Report/Annual CG Report discloses that the board of directors conducted a review of the company's material controls (including operational, financial and compliance controls) and risk management systems.	Compliant	Please refer to the link of the publication of the Annual Report  https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce bc03a454ababca0fa0c5b4e4d0	
4. The Annual Report/Annual CG Report contains a statement from the board of directors or Audit Committee commenting on the adequacy of the company's internal controls/risk management systems.	Compliant	Please refer to the link of the publication of the Annual Report  https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce bc03a454ababca0fa0c5b4e4d0	
5. The company discloses in the Annual Report the key risks to which the company is materially exposed to (i.e. financial, operational including IT, environmental, social, economic).	Compliant	Please refer to the link of the publication of the Annual Report  https://edge.pse.com.ph/openDiscViewer.do?edge_no=7ce2ce bc03a454ababca0fa0c5b4e4d0	

**Principle 9:** The company should establish standards for the appropriate selection of an external auditor, and exercise effective oversight of the same to strengthen the external auditor's independence and enhance audit quality.

		·		
Re	ecommendation 9.1			
1.	Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees of the external auditors.	Compliant	Included in the roles and responsibilities of the Audit Committee in the Audit Committee Charter is to maintain a robust process for approving and recommending the appointment, reappointment, removal, and fees of the external auditor, subject to approval by the Board of Directors and ratification by the shareholders. For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.	
2.	The appointment, reappointment, removal, and fees of the external auditor is recommended by the Audit Committee, approved by the Board and ratified by the shareholders.	Compliant	The appointment of external auditor, Punongbayan and Araullo has been approved and ratified by the shareholders during the Stockholder's meeting held on May 26, 2023.	
3.	For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.	Compliant	There has been no removal or change of the external auditor within the last three (3) years (2021-2023).  The Audit Committee has included in its Charter the said recommendation under Roles and Responsibilities item #2 which states that "for removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures."	
	pplement to Recommendation 9.1			
1.	Company has a policy of rotating the lead audit partner every five years.	Compliant	In compliance with Bangko Sental Ng Pilipinas (BSP) and SEC Memorandum Circular No. 8, Series of 2003, and Amendments to the SRC Rule 68 on the rotation of external auditors or signing partners of a firm every after five (5) years of engagement, Ms. Maria Isabel E. Comedia was assigned in 2021 as an independent reviewer and partner in charge for the bank replacing Mr. Christopher M. Ferareza.	

		This is also provided in the revised Audit Committee Charter under item no. 19 of Roles and Responsibilities which states that "Assure the regular rotation of those partners of the external auditor as	
		required by regulations".	
Recommendation 9.2			
Audit Committee Charter includes the Audit Committee's responsibility on:      assessing the integrity and independence of external auditors;      exercising effective oversight to review and monitor the external auditor's independence and objectivity; and	Compliant	The Audit Committee Charter includes the said recommendation under Roles and Responsibilities items #12.1 and #12.2 of the Revised Audit Committee Charter.	
iii. exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippine professional and regulatory requirements.			
<ol> <li>Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis.</li> <li>Supplement to Recommendations 9.2</li> </ol>	Compliant	As stated in the Audit Committee Charter under Roles and Responsibilities item 12.3, the Audit Committee shall review and monitor the external auditor's suitability and effectiveness on an annual basis.	

Audit Committee ensures that the external auditor is credible, competent and has the ability to understand complex related party transactions, its counterparties, and valuations of such transactions.	Compliant	As stated in the Audit Committee Charter under Roles and Responsibilities item 13, the Audit Committee shall ensure that the external auditor is credible, competent and has the ability to understand complex related party transactions, its counterparties, and valuations of such transactions.	
Audit Committee ensures that the external auditor has adequate quality control procedures.	Compliant	As stated in the Audit Committee Charter under Roles and Responsibilities item 12.4, the Audit Committee shall ensure that the external auditor has adequate quality control procedures.	
Recommendation 9.3			
Company discloses the nature of non-audit services performed by its external auditor in the Annual Report to deal with the potential conflict of interest.	Compliant	The Audit Committee Charter provides that the Audit Committee shall approve all non-audit services conducted by the external auditor and ensure that the nature of non-audit services performed by the external auditor is disclosed in the Annual Report to deal with the potential conflict of interest.	
2. Audit Committee stays alert for any potential conflict of interest situations, given the guidelines or policies on non-audit services, which could be viewed as impairing the external auditor's objectivity.	Compliant	The Audit Committee Charter provides that the Audit Committee shall approve all non-audit services conducted by the external auditor and ensure that the nature of non-audit services performed by the external auditor is disclosed in the Annual Report to deal with the potential conflict of interest.	
Supplement to Recommendation 9.3			
Fees paid for non-audit services do not outweigh the fees paid for audit services.	Compliant	The Audit Committee Charter provides that the Audit Committee shall ensure that the fees paid for non-audit services do not outweigh the fees paid for audit services.	
Additional Recommendation to Principle			
<ol> <li>Company's external auditor is duly accredited by the SEC under Group A category.</li> </ol>	Compliant	The Bank's external auditor is Punongbayan and Araullo.  Lead Partner: Ms. Maria Isabel E. Comedia;	

		Accreditation No.:92966-BSP; Date Accredited: May 11, 2018; Punongbayan and Araullo, 20th Floor, Tower 1, The Enterprise Center, 6766 Ayala Avenue, Makati, +632-988-2288.  We have included this provision in the Revised Audit Committee Charter.	
2. Company's external auditor agreed to be subjected to the SEC Oversight Assurance Review (SOAR) Inspection Program conducted by the SEC's Office of the General Accountant (OGA).	Compliant	The Audit Committee Charter provides that the Audit Committee ensures that the External Auditor agreed to be subjected to the SEC Oversight Assurance Review (SOAR) Inspection Program to be conducted by the SEC's Office of the General Accountant (OGA).  The Bank's external auditor, Punongbayan and Araullo, was subjected to SOAR in 2021. Philippine Business Bank was not selected as part of the SOAR's engagement review that time.	
		selected as part of the SOAK's engagement review that time.	
Principle 10: The company should ensure	that the mater		١
	that the mater	ial and reportable non-financial and sustainability issues are disclosed	.k
Principle 10: The company should ensure  Recommendation 10.1  1. Board has a clear and focused policy on the disclosure of nonfinancial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability.	Compliant		d.

		corporations respond to sustainability challenges, in addition to financial challenges, determines their long-term viability and competitiveness. One way to respond to sustainability challenges is disclosure to all shareholders and other stakeholders of the Bank's strategic (long-term goals) and operational objectives (short term goals), as well as the impact of a wide range of sustainability issues.	
channel is crucial for informed decision-m	•	nsive and cost-efficient communication channel for disseminating relears, stakeholders and other interested users.	levant information. This
Recommendation 11.1  1. Company has media and analysts' briefings as channels of communication to ensure the timely and accurate dissemination of public, material and relevant information to its shareholders and other investors.	Compliant	(Under 'SEC Reports' Column of Investor Relations Tab.)  http://pbb.com.ph/index.htm#sec17a (Quarterly Reports)  http://pbb.com.ph/index.htm#sec17c (Current Reports)  (Under 'Others' Column of Investor Relations Tab.)  http://pbb.com.ph/index.htm#opmn (Press Materials/News)	
Supplemental to Principle 11			
Company has a website disclosing up-to-date information on the following:	Compliant	https://www.pbb.com.ph/	
a. Financial statements/reports (latest quarterly)	Compliant	(Under 'SEC Reports' Column of Investor Relations Tab.) http://pbb.com.ph/index.htm#sec17q (Quarterly Reports)	
b. Materials provided in briefings to analysts and media	Compliant	(Under 'Others' Column of Investor Relations Tab.) <a href="http://pbb.com.ph/index.htm#opmn">http://pbb.com.ph/index.htm#opmn</a> (Press Materials/News)	
c. Downloadable annual report	Compliant	http://pbb.com.ph/annual_report.htm  (Under 'SEC Reports' Column of Investor Relations Tab.) http://pbb.com.ph/index.htm#sec17a (Annual Reports)	

d. Notice of ASM and/or SSM	Compliant	(Under 'Company Disclosures' Column of Investor Relations Tab.) http://pbb.com.ph/index.htm#cdasm (Notice of Annual or Special Stockholder's Meeting)	
e. Minutes of ASM and/or SSM	Compliant	(Under 'Company Disclosures' Column of Investor Relations Tab.) http://pbb.com.ph/index.htm#cdmin (Minutes of All General or Special Stockholder's Meetings)	
f. Company's Articles of Incorporation and By-Laws	Compliant	(Under 'Our Business' Column of About Us Tab.) http://pbb.com.ph/index.htm#aoibl (Articles of Incorporation and By-Laws and all amendments)	
Additional Recommendation to Principle	11		
Company complies with SEC- prescribed website template.	Compliant	Please refer to the link below as posted in PBB's website. <a href="https://www.pbb.com.ph/">https://www.pbb.com.ph/</a>	
	Internal Co	ntrol System and Risk Management Framework	
<b>Principle 12:</b> To ensure the integrity, transpeffective internal control system and enternal control system and e	oarency and pr	oper governance in the conduct of its affairs, the company should h	ave a strong and
Recommendation 12.1			
Company has an adequate and effective internal control system in the conduct of its business.	Compliant	The Bank established an internal audit system to provide the Board, Management and stockholders reasonable assurance that the key organizational and operational controls are faithfully complied with. The Board appointed Chief Internal Auditor to perform the audit function, and required her to report to the Audit Committee that allows the internal audit activity to fulfill its mandate.	
		<ul> <li>The Internal Audit Center (IAC) as headed by the Bank's Chief Audit Executive:</li> <li>Develops and implements an annual audit plan approved by the Audit Committee of the Board of Directors.</li> <li>Perform an annual overall corporate business risk profile to establish the program of audit coverage.</li> </ul>	

		<ul> <li>Create an audit program which will be used as a guide during examination.</li> <li>Issue a formal Final Audit Report on the results of the examination within 60 days following the completion of fieldwork for presentation to the Board's Audit Committee in its next meeting. The Final Audit report includes responses by management to the significant issues identified during the audit, audit rating (if applicable), IAC's opinion of the quality of controls designed to mitigate key risks.</li> </ul>	
Company has an adequate and effective enterprise risk management framework in the conduct of its business.	Compliant	Please refer to the link of the latest Annual Report containing the Bank's Risk Management Profile <a href="https://edge.pse.com.ph/openDiscViewer.do?edge no=7ce2cebc03a454ababca0fa0c5b4e4d0">https://edge.pse.com.ph/openDiscViewer.do?edge no=7ce2cebc03a454ababca0fa0c5b4e4d0</a>	
1. Company has a formal comprehensive enterprise-wide compliance program covering compliance with laws and relevant regulations that is annually reviewed. The program includes appropriate training and awareness initiatives to facilitate understanding, acceptance and compliance with the said issuances.		Reference:  Manual on Corporate Governance and Compliance Manual Microsoft Word - 2019 Revised Corporate Governance Manual v2 (pbb.com.ph)	
Optional: Recommendation 12.1  1. Company has a governance process on IT issues including disruption, cyber security, and disaster recovery, to ensure that all key risks are identified, managed and reported to the board.	Compliant	PBB exercises IT governance through the following departments/units within the organization:  IT Steering Committee - the body which evaluates, approves and monitors significant IT projects;	

Project Management Office - the body which oversees the conduct of IT projects from inception to completion;

Risk Management Group - the body which provides the risk guidelines which ITG needs to address in evaluating and implementing IT projects;

Internal Audit Group - the body which evaluates IT projects vs compliance with internal policies and procedures; Compliance Group - the body which evaluates the compliance requirements for IT projects vs external regulations, e.g. Bangko Sentral, SEC, etc.

One of the members of the IT Steering Committee is a Member of the Board of PBB. This presence ensures the knowledge of IT project proposals and progress at the Board level. The Project Management Office provides periodic reports to the IT Steering Committee relative to the status of IT projects.

The Risk Management, Internal Audit and Compliance Groups report to their respective Board Committees on a periodic basis to apprise the Board in regard to their respective areas relative to addressing IT issues.

As part of the risk assessment, management and monitoring process, the Information Technology Group ensures that all major application systems of the bank have a matching back-up system and processes which provides for recovery up to the end-of-business-day of the previous day. This is embodied in the Business Continuity Manual which PBB shall make available for viewing to authorize personnel of the regulators if/when necessary.

Cyber-security is undertaken through the use of firewalls with severe access restrictions and which policies and restrictions are monitored and managed periodically. The network diagram

		may be made available for viewing to authorize personnel of the regulators if/when necessary.	
Recommendation 12.2			
1. Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designed to add value and improve the company's operations.	Compliant	The Bank has in place an in-house independent internal audit function.	
Recommendation 12.3	<u>,                                      </u>		
Company has a qualified Chief     Audit Executive (CAE) appointed by     the Board.	Compliant	The Chief Audit Executive, Ms. Marily M. Cabuco, was appointed by the Board of Directors and reports functionally to the Audit Committee and administratively to the President.	
2. CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider.		Please refer to the Internal Audit Charter and Job Description for the CAE's responsibilities.	
3. In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	Compliant	This is not applicable to PBB. The Bank's internal audit function is in place and not outsourced.	
Recommendation 12.4			
Company has a separate risk     management function to identify,     assess and monitor key risk     exposures.	Compliant	Please refer to the link of the latest Annual Report containing the Bank's Risk Management Profile <a href="https://edge.pse.com.ph/openDiscViewer.do?edge_no=1c9d58">https://edge.pse.com.ph/openDiscViewer.do?edge_no=1c9d58</a> <a href="https://edge.pse.com.ph/openDiscViewer.do?edge_no=1c9d58">bc0e91c9dc5d542af6f1e997b9</a>	
Supplement to Recommendation 12.4			

<ol> <li>Company seeks external technical support in risk management when such competence is not available internally.</li> </ol>	Compliant	The Banks does not seek external technical support in risk management.	
Recommendation 12.5			
In managing the company's Risk     Management System, the     company has a Chief Risk Officer     (CRO), who is the ultimate     champion of Enterprise Risk     Management (ERM).	Compliant	Ms. Trinidad was appointed as Chief Risk Officer and Head of Enterprise Risk Management Group with the rank of Senior Vice President.  She has her 34 years of banking experience handling various functions such as Credit Review, Treasury Trading and Liquidity and Reserve Management, Correspondent Banking, Corporate	
CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities.		Planning, Investor Relations, and Special Projects under Strategic Planning. She started her banking career with RCBC Unibank and was seconded to RCBC Savings as CRO in September 2007 up to 2019 when the merger of the savings and unibank happened. Her last post is as Head of Special Initiatives and Model Validation under the unibank's ERMG.	
		As the CRO of RCBC Savings Bank, and together with the bank's Risk Oversight Committee of the Board, she built RCBC Savings' risk and control infrastructure. She was the overall lead in identifying and measuring risks inherent in the bank's portfolio, and made sure that provisioning is kept to a minimum level by proactively working on the portfolio credit review, credit scoring and other initiatives to manage the bank's portfolio quality. She defined and disseminated the bank's risk philosophy and policies, and assisted risk-taking business and operating units in understanding,	
		measuring and mitigating risk points. She put in place the bank's Risk Management Framework and Manual, Treasury Manual, Liquidity Contingency Funding Plan, and various risk operating policies and procedures. She also developed the strategic and operational framework for Business Continuity, including the enterprise Business Continuity Plan, Business Impact Analysis, Crisis Communication Plan, Pandemic Plan, Call Tree Testing, Table Top Discussion, and Disaster Recovery Plan testing.	

She continued the same endeavors upon her appointment as the CRO of PBB, streamlining and enhancing the risk reports to both the PBB management and the regulators. She established the Trust Risk Framework, including the Trust Risk Policies and monitoring tools. She also developed the initial Business Model being used as guiding principles of the Treasury team. Lastly, she developed the same strategic and operational framework for Information Security and Business Continuity, including the individual Business Continuity Plan, Business Impact Analysis, Crisis Communication Plan, Pandemic Plan, Cyber Security Plan, Emergency Go Bag preparedness, Call Tree Testing, and various Information Security tools. She has partnered with the Bank's Human Resources Group for the continued education and awareness of the employees on Risk Management.  Ms. Trinidad has a Bachelor of Science degree in Mathematics from University of the Philippines – Diliman in 1988. She also earned academic credits for a Master of Science degree in Mathematics from the same school.
Additional Recommendation to Principle 12
1. Company's Chief Executive Officer and Chief Audit Executive attest in writing, at least annually, that a sound internal audit, control and compliance system is in place and working effectively.  As stated in the Audit Committee Charter, it is the responsibility of the Audit Committee to ensure that the Chief Executive Officer and Chief Internal Auditor attest in writing, at least annually, that a sound internal audit, control and compliance system is in place and working effectively.  The Chief Audit Executive attested in Internal Audit Center's yearend report, that governance, internal controls and risk management processes of the Bank are generally adequate and apprenting officially in relation, to get the controls of the sound internal audit committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the responsibility of the Audit Committee Charter, it is the A
operating effectively in relation to achievement of the management's objectives. The year-end report was duly noted by PBB's President and Chief Executive Officer.  Cultivating a Synergic Relationship with Shareholders  Principle 13: The company should treat all shareholders fairly and equitably, and also recognize, protect and facilitate the exercise of their rights.

Re	commendation 13.1			
_	Board ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance.	Compliant	See item F on page 52 of the Manual on Corporate Governance and Compliance Program.  Reference:  Manual on Corporate Governance and Compliance Manual  Microsoft Word - 2019 Revised Corporate Governance  Manual v2 (pbb.com.ph)	
	Board ensures that basic shareholder rights are disclosed on the company's website.	Compliant	Please refer below for the link to PBB website <a href="https://www.pbb.com.ph/">https://www.pbb.com.ph/</a>	
Su	pplement to Recommendation 13.1			
1.	Company's common share has one vote for one share.	Compliant	Each share entitled to vote has an equivalent of one vote also pursuant to the provisions of the Corporation Code.	
2.	Board ensures that all shareholders of the same class are treated equally with respect to voting rights, subscription rights and transfer rights.	Compliant	As of 2024 Common Shares a. 818,750,094 total number of outstanding shares b. With voting rights c. Transferable unless the bank holds unpaid claim on such share of stock Preferred Shares a. 62,000,000 total number of outstanding shares b. Without voting rights except in those cases where the law allows them to vote c. Transferable unless the bank holds unpaid claim on such share of stock d. Convertible	
3.	Board has an effective, secure, and efficient voting system.	Compliant	Voting procedure is via a viva-voce methodology	
4.	Board has an effective shareholder voting mechanisms such as	Compliant	Each stockholder may vote.	

	1	1	
supermajority or "majority of			
minority" requirements to protect			
minority shareholders against			
actions of controlling shareholders.			
5. Board allows shareholders to call a special shareholders' meeting and submit a proposal for consideration or agenda item at the AGM or special meeting.	Compliant	See Section 2 under Article II (Meetings of Stockholders) under Amended By-Laws of the Bank  "The special meetings of stockholders, for any purpose or purposes, may at any time be called by any of the following: a) the Board of Directors, at its own instance, or at the written request of stockholders representing a majority of the outstanding capital stock; b) the President."	
6. Board clearly articulates and	Compliant	See Item F.1.a. on page 53 of the Manual on Corporate	
enforces policies with respect to		Governance and Compliance Program.	
treatment of minority shareholders.			
		Reference:	
		<ul> <li>Manual on Corporate Governance and Compliance Manual</li> </ul>	
		Microsoft Word - 2019 Revised Corporate Governance	
		Manual_v2 (pbb.com.ph)	
		<u> </u>	
7. Company has a transparent and	Compliant	Please refer below for the link to the publication of the dividend	
specific dividend policy.		policy:	
		https://edge.pse.com.ph/openDiscViewer.do?edge_no=7da7b7	
Optional: Recommendation 13.1		<u>b5a9ef4a9c0de8473cebbd6407</u>	
Company appoints an independent	Compliant	Stock Transfer Services, Inc. handles all the validation/verification	
party to count and/or validate the	Compilarii	of attendees of the Annual Stockholders' Meeting and	
votes at the Annual Shareholders'		percentage of attendance.	
Meeting.			
Recommendation 13.2			

1. Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 28 days before the meeting.	Compliant	Notice of Annual or Special Stockholders' Meeting and Preliminary Information Statement was sent to all shareholders within the required period.  (Under 'SEC Reports' Column of Investor Relations Tab.) <a href="https://pbb.com.ph/#sec20is">http://pbb.com.ph/#sec20is</a> Please refer below for the link to publication of notice: <a href="https://edge.pse.com.ph/keyword/form.do">https://edge.pse.com.ph/keyword/form.do</a>	
Supplemental to Recommendation 13.2			
Company's Notice of Annual     Stockholders' Meeting contains the     following information:	Compliant	[Amend-1]Notice of Annual or Special Stockholders' Meeting and Information Statement as disclosed in PSE (link: <a href="https://edge.pse.com.ph/keyword/form.do">https://edge.pse.com.ph/keyword/form.do</a> and <a href="https://edge.pse.com.ph/companyDisclosures/form.do?cmpy_id">http://edge.pse.com.ph/companyDisclosures/form.do?cmpy_id</a>	
<ul> <li>a. The profiles of directors (i.e., age, academic qualifications, date of first appointment, experience, and directorships in other listed companies)</li> </ul>		=640#viewer, respectively)	
b. Auditors seeking appointment/re- appointment			
c. Proxy documents	1		
5			
Optional: Recommendation 13.2			
Company provides rationale for the agenda items for the annual stockholders meeting	Compliant	<ul> <li>The Notice of ASM contains the following information:</li> <li>(i) Profile of candidates to the board, i.e., age, work experience directorships in other listed companies, date of first appointment (at least month and year) and academic qualifications.</li> <li>(ii) Dividend policy.</li> <li>(iii) Proxy documents which shall be attached to the Notice of ASM or downloadable in the Bank website.</li> </ul>	

Recommendation 13.3		
Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day.	Compliant	Form 17-C is immediately submitted/ uploaded to the PSE. Minutes of the Meeting are uploaded to the Bank's website within five (5) working days after the ASM.  Please refer below for the publication to PSE <a href="https://edge.pse.com.ph/keyword/form.do">https://edge.pse.com.ph/keyword/form.do</a> Please refer below for the link to PBB website <a href="https://www.pbb.com.ph/">https://www.pbb.com.ph/</a>
<ol> <li>Minutes of the Annual and Special Shareholders' Meetings were available on the company website within five business days from the end of the meeting.</li> </ol>	Compliant	Minutes of All General & Special Stockholders' Meetings (http://PBB.com.ph/#cdmin)
Supplement to Recommendation 13.3		
Board ensures the attendance of the external auditor and other relevant individuals to answer shareholders questions during the ASM and SSM.	Compliant	Representatives of the external auditor, Punongbayan and Araullo, were present during the ASM for May 31, 2019.
Recommendation 13.4		
Board makes available, at the option of a shareholder, an alternative dispute mechanism to resolve intra-corporate disputes in an amicable and effective manner.	Compliant	Corporation & There had been no issues or conflicts yet that the Bank experienced with its stockholders. Stockholders If ever there will be one in the future, it will be resolved by the BOD through a resolution, which may be implemented by the Board itself or in the Management.

		Dealings of the Bank with its related parties are covered by the RPT Policy.
		Corporation The Bank set up a help/complaint desk for the purpose of receiving and expeditiously addressing customer/third party complaints.
		Corporation & Officer as its link to its regulators, such as the Regulatory Authorities Deposit Insurance Corporation and Securities and Insurance Commission. As such, the CCO maintains a constructive working relationship with the regulators wherein he may consult, whenever necessary, such regulators for clarification of specific provisions of laws and regulations.
The alternative dispute mechanism is included in the company's     Manual on Corporate Governance.	Compliant	Kindy refer to page 60 of the Bank's MCG.  Reference:
		Manual on Corporate Governance and Compliance Manual  Microsoft Word - 2019 Revised Corporate Governance  Manual v2 (pbb.com.ph)
Recommendation 13.5		
<ol> <li>Board establishes an Investor Relations Office (IRO) to ensure constant engagement with its shareholders.</li> </ol>	Compliant	<ol> <li>Name of the person – Joseph Jeeben R. Segui</li> <li>Telephone number – 8363-3333</li> <li>Fax number – 8363-3333</li> <li>E-mail address – <u>segui_ijr@pbb.com.ph</u></li> </ol>
IRO is present at every shareholder's meeting.	Compliant	IRO and/or his representative is present at all ASM.

Supplemental Recommendations to Prin	ocinle 13		
Board avoids anti-takeover     measures or similar devices that     may entrench ineffective     management or the existing     controlling shareholder group	Compliant	The Board has existing Independent Directors that can effectively implement avoidance of anti-takeover measures.	
Company has at least thirty percent (30%) public float to increase liquidity in the market.	Compliant	Public float is set at 30% as per IPO in 2013	
Optional: Principle 13			
Company has policies and practices to encourage shareholders to engage with the company beyond the Annual Stockholders' Meeting	Compliant	The Banks' Investor Relations Program provides a mechanism for stakeholders to raise issues and/or concerns directly to the Board of Directors thru the Investor Relations Office.	
Company practices secure     electronic voting in absentia at the     Annual Shareholders' Meeting.	Compliant	Please refer to the link for the published notice of ASM https://edge.pse.com.ph/openDiscViewer.do?edge no=feaa4d 0795fdb361abca0fa0c5b4e4d0	
		Duties to Stakeholders	
	-	v, by contractual relations and through voluntary commitments must olders should have the opportunity to obtain prompt effective redress	
	Compliant	Stakeholdern in corporate governance include but are not	
<ol> <li>Board identifies the company's various stakeholders and promotes cooperation between them and the company in creating wealth, growth and sustainability.</li> </ol>	Compliant	Stakeholders in corporate governance include, but are not limited to customers, employees, suppliers, shareholders, investors, creditors, the community the Bank operates in society, the government, regulators, competitors, external auditors, etc. In formulating the Bank's strategic and operational decisions affecting its wealth, growth and sustainability due consideration	

		is given to those who have an interest in the Bank and are	
		directly affected by its operations.	
Recommendation 14.2			
Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.	Compliant	In instances when stakeholders' interests are not legislated, companies' voluntary commitments ensure the protection of the stakeholders' rights. The Bank's Code of Conduct ideally includes provisions on the Bank's policies and procedures on dealing with various stakeholders. The Bank's stakeholders include its customers resource providers, creditors and the community in which it operates. Fair, professional and objective dealings as well as clear, timely and regular communication with the various stakeholders ensure their fair treatment and better protection of their rights.	
Recommendation 14.3			
Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights.	Compliant	The Bank's stakeholders play a role in its growth and long-term viability. As such, it is crucial for the Bank to maintain open and easy communication with its stakeholders. This can be done through stakeholder engagement touch points in the Bank, such as the Investor Relations Office, Office of the Corporate Secretary, Customer Relations Office, and Corporate Communications Group.  Name: Mr. Joseph Jeeben R. Segui Position: First Vice-President & Investor Relations Officer Tel. No. 8363-3333  Email: segui jjr@pbb.com.ph  Name: Atty. Roberto S. Santos Position: Corporate Secretary Tel. No. 8363-3333  Email: santos_rs@pbb.com.ph  Please refer below for the published whistleblowing policy Reference:	

	1		
		<ul> <li>Whistle Blowing Guidelines</li> </ul>	
		PBB WhistleBlowingGuidelines.pdf	
Supplement to Recommendation 14.3	I		
Company establishes an alternative dispute resolution system so that conflicts and differences with key stakeholders is settled in a fair and expeditious manner.	Compliant	It is important for the shareholders to be well-informed of the bank's processes and procedures when seeking to redress the violation of their rights. Putting in place proper safeguards ensures suitable remedies for the infringement of shareholders' rights and prevents excessive litigation. The Bank may also consider adopting in its Manual on Corporate Governance established Alternative Dispute Resolution (ADR) procedures.  On Corporation and Stockholders There had been no issues or conflicts yet that the Bank experienced with its stockholders. If ever there will be one in the future, it will be resolved by the BOD through a resolution, which may be implemented by the Board itself or Management.  Dealings of the Bank with its related parties are covered by the RPT Policy.  On Corporation and third parties The Bank set up a help/complaint desk for the purpose of receiving and expeditiously addressing customer/third party complaints.  To address the needs and concerns of our clients, we have established a Consumer Assistance Management System with different channels suited to them at their convenience. The Bank ensures that its customers are afforded quality, innovative and responsive products. It nurtures long-term customer relationship founded on mutual trust and confidence. It also ensures that customers are provided with quality service aimed at improving customer satisfaction, retain clients, increase customer base and uphold and preserve Bank's reputation.	

			The Bank is committed to continuously serve its customers with utmost respect and high esteem, recognizing their individualities and qualities as it provides service distinctive to each of them. It likewise continues to strive hard to attain growth to be able to expand its branch network and improve its information technology and serve its customers wherever they are.	
Α	dditional Recommendations to Principle	14		
1.	exemption from the application of a law, rule or regulation especially when it refers to a corporate governance issue. If an exemption was sought, the company discloses the reason for such action, as well as presents the specific steps being taken to finally comply with the applicable law, rule or regulation.	Compliant	The Bank does not seek any exemption from the application of a law, rule or regulation especially when it refers to a corporate governance issue.	
2.	Company respects intellectual property rights.	Compliant	The Bank has not violated any intellectual property rights.	
C	ptional: Principle 14			
	Company discloses its policies and practices that address customers' welfare	Compliant	It is the policy of the Bank to be transparent in all its dealings. Thus, any changes in its policies that may affect customer relationship are immediately and fully disclosed.  To address the needs and concerns of our clients, we have established a Consumer Assistance Management System with different channels suited to them at their convenience. The Bank ensures that its customers are afforded quality, innovative and responsive products. It nurtures long-term customer relationship founded on mutual trust and confidence. It also ensures that customers are provided with quality service aimed at improving customer satisfaction, retain clients, increase customer base and uphold and preserve Bank's reputation.	

		The Bank is committed to continuously serve its customers with utmost respect and high esteem, recognizing their individualities and qualities as it provide service distinctive to each of them. It likewise continues to strive hard to attain growth to be able to expand its branch network and improve its information technology and serve its customers wherever they are.	
Company discloses its policies and practices that address supplier/contractor selection procedures		The Bank has procurement policies on fixed assets; furniture, fixture and equipment; supplies; IT software and hardware; security, janitorial and messengerial services and other similar contractual services, such that procurement of the same, if the amount warrants, will undergo the bidding process wherein the required number of pre-qualified bidders should be at least three (3).	
		Only accredited suppliers, contractors and other similar service providers can participate in the bidding process mentioned above.	
<b>Principle 15:</b> A mechanism for employee participate in its corporate governance p		ould be developed to create a symbiotic environment, realize the c	ompany's goals and
Recommendation 15.1			
<ol> <li>Board establishes policies, programs and procedures that encourage employees to actively participate in the realization of the company's goals and in its governance.</li> </ol>	Compliant	The Bank has an existing business process improvement mechanism implemented and embedded in the personnel performance appraisal that encourage employees to actively participate in the attainment of goals of the company.	
		Performance appraisal policies and monitoring are also in place.	
Supplement to Recommendation 15.1			
Company has a reward/compensation policy that accounts for the performance of the company beyond short-term	Compliant	The Bank has a Performance Management System that includes both short term and long-term metrics to ensure the long term sustainability of the bank. The compensation policy is rooted on the performance appraisal ratings based on measurable metrics,	

2. Company has policies and practices on health, safety and welfare of its employees.  2. Company has policies and practices on health, safety and welfare of its employees.	Compliant	The Bank has a policy on Annual Physical Exam and Executive Check-up to ensure that all employees are fit in the performance of their duty. Likewise, The Health and Safety Committee has been approved by the EXCom which;  (i) Plans and develops accident prevention programs for the establishment.  (ii) Directs the accident prevention efforts of the establishment in accordance with the safety programs safety performance and government regulations in order to prevent accidents from occurring in the workplace.  (iii) Conducts safety meetings at least once a month.  (iv) Review reports of inspection, accident investigations and implementation of programs.  (v) Submits reports to the manager on its meetings and activities.  (vi) Provides necessary assistance to government inspecting authorities in the proper conduct of their activities such as the enforcement of the provisions of this Standard.  (vii) Initiates and supervises safety training for employees.  Develops and maintain a disaster contingency plan and organizes such emergency service units as may be necessary to handle disaster situations pursuant to the emergency preparedness manual for establishment of the Office of Civil	
Company has policies and	Compliant	Defense.  The internal training curriculum of Philippine Business Bank is based	
practices on training and development of its employees.		on the identified training needs as well as on the requirements of various regulatory bodies/government offices. Employees are scheduled to undergo the appropriate and necessary training courses to enable them to perform their respective job responsibilities more efficiently and effectively. Furthermore, all training courses under the said curriculum are evaluated by the participants to allow HRG to monitor and ensure that the quality of training being delivered remains consistent. For certain	

competencies that are specialized, employees are sent to external trainings. Examples of external trainings are trainings on Trust, Treasury, Risk, HR etc. Below is the list of training programs offered internally by the Bank.

CTR	TITLE OF SEMINAR
1	5-Day MBA
2	Accounting for Non-Accountants
3	Advanced Sales and Negotiations Skills
4	AMLA Orientation
5	AMLA Refresher
6	Basic Credit Analysis Seminar
7	Basic Supervisory Program
	Bomb Threat Management and Fire Prevention
8	Seminar
9	Branch-Based Marketing Program
10	Branch Officers' Development Program (BODP)
11	Business Managers' Development Program (BMDP)
12	Consumer Protection Orientation
13	Corporate Governance Seminar
14	Economics 101
15	Economics Outlook
16	Emergency Drill Orientation
17	Engage to Excel
18	Essential Leadership Skills for Emerging Leaders
19	Executive Leadership for High-Performing Teams
20	Financial Analysis and Credit Evaluation (F.A.C.E.)
21	Financial Awareness for Self-Transformation
22	First Aid & Basic Life Support Training
23	Fraud Detection and Prevention Seminar
24	HMO Wellness Sessions

	T			
			I'm Here to Help (Managing Mental in the	
		25	Workplace)	
		26	Information Security Awareness Orientation	
		27	Know Your Banking Laws	
		28	Let's Talk About LOVE	
			Let's Talk Money (CNY, USD, PESO Counterfeit	
		29	Detection)	
		30	Managing T.I.M.E.	
		31	Online Chat with the President	
		32	Orientation for New Employees	
		33	Professional Image Enhancement Workshop	
		34	R.A.D.I.C.A.L. Sales Conversations in Complex Selling	
			Relationship Managers' Development Program	
		35	(RMDP)	
		36	Root Cause Analysis	
		37	Sales Officers' Development Program (SODP)	
		38	Service First is L.O.V.E.	
		39	Sustainability Training	
		40	UITF Certification Program	
			Verifying Other's Written Signature (Signature	
		41	Verification)	
		42	Writing for Results	
Recommendation 15.2				
Board sets the tone and makes a	Compliant		is committed and dedicated to adhere to the highest	
stand against corrupt practices by			ds of good corporate governance in the conduct of its	
adopting an anti-corruption policy			with clients, vendors, suppliers, co-employees and	
and program in its Code of Conduct.			r. To continuously uphold the trust and confidence of its nd the general public, the Directors, Senior	
Conduct.			ment, officers and employees are expected to espouse	
		_	est degree of integrity, honesty and professionalism. The	
			Conduct ensures that employees will always act on	
			est for the company. It provides for sanctions for acts	
		detrimen	ntal to the interest of the bank. The policy on Conflict of	

Board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture.	Compliant	interest aims to raise awareness of and clarity what may constitute a conflict of interest and provide guidelines on how to deal with situations that may give rise to a conflict of interest.  The board approves all the policies and programs of the bank and disseminates through the Systems and Methods Center for proper circularization. These policies are boarded on an internal website for ready access of all employees. The President and CEO calls a Management Committee meeting to inform senior officers of critical policies and programs that will impact employees. The Group Heads are expected to cascade to their employees.	
Company has clear and stringent policies and procedures on curbing and penalizing employee involvement in offering, paying and receiving bribes.	Compliant	Article VIII, Section 6 of PBB's Code of Conduct underscores the importance of integrity and honesty in its operations. The bank adheres to these standards by prohibiting practices like bribery and corruption, which is a ground for dismissal.  Reference:  Code of Conduct  PBB CodeofConductandEthics.pdf	
Recommendation 15.3  1. Board establishes a suitable framework for whistleblowing that allows employees to freely communicate their concerns about illegal or unethical practices, without fear of retaliation	Compliant	The Bank's Policy on Disposition of Administrative Case defines the offenses covered in the policy, penalties to be imposed, members of the committee and its responsibilities and policy guidelines. Offenses or irregularities upon discovery either through Audit Findings or outright behavioral misdemeanor should be reported to the Center Head and Group Head copy furnished Human resources and shall be subject to investigation. The members of the committee are responsible to: review and evaluate the complete facts of the case, the exact nature of the infraction and extent of the effect of the infraction; consider all aggravating and/or mitigating factors; call all those involved in the case for investigation when necessary prepare a	

		written report stating the facts of the case, the violation/ infraction and the corresponding disciplinary action after the proper investigation; submit the report to Executive Committee  The Bank's Policy on Grievance and Employee Complaints define the actions and responsibilities of all concerned personnel in the proper handling of employee complaints and grievance. The policy is designed to address legitimate grievance and complaints by the employees and not for the purpose of supporting baseless allegations and complaints. The Management provides a venue for employees to seek redress for alleged unfairness or dissatisfaction through the grievance procedure. It also gives fair and due process where the accused employee is given the opportunity to refute allegations against her/him, and explain his/her side through written explanations and hearings. There is validation of facts and immediate response and corrective action are made to provide a closure to the issue. Retribution by Supervising Officer or Retaliation for Employee complaints shall be subject to corresponding disciplinary action in accordance with the Code of Conduct.  Please refer below for the link to the publication in PBB website  Reference:  Whistle Blowing Guidelines  PBB WhistleBlowingGuidelines.pdf	
2. Board establishes a suitable framework for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns.	Compliant	Please refer below for the link to the publication in PBB website  Reference:  Whistle Blowing Guidelines	

interactions serve its environment and sta development.		PBB WhistleBlowingGuidelines.pdf  in all its dealings with the communities where it operates. It should encositive and progressive manner that is fully supportive of its compreh	
1. Company recognizes and places importance on the interdependence between business and society, and promotes a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the society where it operates.	Compliant	Please refer to the link of the latest Annual Report containing the corporate social responsibility write-up as well as the sustainability reporting  https://edge.pse.com.ph/openDiscViewer.do?edge_no=1c9d58_bc0e91c9dc5d542af6f1e997b9	
Optional: Principle 16			
Company ensures that its value chain is environmentally friendly or is consistent with promoting sustainable development	Compliant	The Bank acknowledges its responsibility to the country, particularly on its contribution to the growth of the nation's economy, adherence to various government policies on the preservation of environment, respect to the efforts of local government units and various non-governmental organizations to protect the natural resources; the communities and customers it serves, as fundamentals to its long-term sustainability	
Company exerts effort to interact positively with the communities in which it operates	Compliant	See Recommendation 16.1 above.	

Pursuant to the requirement of the Securities and Exchange Commission this integrated Annual Corporate Governance Report is signed on behalf of the registrant by the undersigned, thereunto duly authorized, in CALOSCAN CONTRACTOR OF MAY 2024

Independent Director TIN 107-272-894 Driver's License No. N05-73-005852 Independen Director DIOSDADO Independent Dinactor TIN 108-160-842 ROBERTO S. SANTOS Corpofate Secretary TIN 123-467-623 Independent Director NAKCKO DL ERAÑA TIN 108-099-974 Signatures KOLANDO R. AVANTE
Viće-Chairman and President/CEO
TIN 106-968-623 Compliahce Office ROBERTO C. UYQUENGCO Independent Director TIN 122-402-624 Chairman of the Board S.YAO TIN 121,676-085 JEFFREY

SUBSCRIBED AND SWORN to before me this 200 MAY 2024, affiants exhibiting to me their tax identification and driver's license as indicated above.

TIN 122-338-597

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Notary Public foy Calbocan City
NC-46.5 valid until Dec 2024
350 Rizal Avenue Comer for Avenue
Grace Park, Caloocan City
Roll No. 53996 IBP OR NO 409779; 01/08/24 MCLE Cert No. VII-0021738, 06-21-22 ATTY, NIÑO CHRISTØPIJER R. PURA PTR OR no CAL 1863/536, 01/04/24